

Benefits Reference Guide

For Employees and Non-Medicare Eligible Retirees



Plan Year 2025
OPEN ENROLLMENT
October 1–31, 2024





October 1, 2024

MEMORANDUM

TO: All Employees & Non-Medicare Retirees Eligible for Health Care Benefits

FROM: Koven Roundtree, Chief of Human Resources

SUBJECT: Benefits Open Enrollment for January 1, 2025 – December 31, 2025

Welcome to Anne Arundel County's Public Library Open Enrollment. Open Enrollment is your annual opportunity to review and make changes to your insurance benefit plans, your insurance coverage level, and/or your enrolled dependents. The Open Enrollment period is October 1 – October 31, 2024.

Employees not making any changes will need to confirm the continuation of their benefits for Plan Year 2025 by logging into ADP Employee Self-Service. A reminder will appear each time you log into ADP until this process has been completed. Your current benefits (**except** for the Flexible Spending Account) will continue through December 31, 2025. Employees who wish to enroll/continue in the Flexible Spending Account (FSA) or make changes to their benefits for 2025, must complete the online enrollment in ADP. **These elections must be made before the Open Enrollment deadline on October 31, 2024.** Your selected plans will be effective January 1, 2025.

No action is needed for retirees unless they wish to make changes to benefits. For changes to retiree benefits, a Benefit Enrollment Form must be submitted.

The elections you make during this group enrollment will remain in effect from January 1, 2025, until December 31, 2025. All required supporting documentation for changes that you make (i.e., birth certificates, adoption paperwork, marriage certificate, etc.) must be uploaded to ADP or received by the Human Resources office by October 31, 2024. Once Open Enrollment ends, benefit changes are only permitted within 31 days of a qualifying event. Qualifying events are outlined under "Instructions for Benefit Enrollments and Mid-Year Changes" in this guide.

What's New for 2025?

Rate Changes

Premiums are increasing by approximately 6% for both Aetna medical plans. Slightly higher fixed costs are the main driver of the rate increase. The HMO dental premiums decreased, while the PPO and Buy Up dental plans and vision plan premiums will increase slightly. New premiums will be reflected in the January 3, 2025, pay. The cost share for all plans will remain the same for 2025.

Vision Plan

The in-network frame allowance is increasing from \$150 to \$175.

Dental Plan

The lifetime orthodontia maximum is increasing to \$2,500 for the Dental PPO Buy Up plan for both in-network and out-of-network.

Life Insurance

During this annual enrollment, employees may apply for or increase your current supplemental life term insurance coverage up to \$400,000 by answering five health questions: [Supplemental Enrollment Form](#)

To apply for or increase optional spouse life coverage, an [Evidence of Insurability form](#) is required.

SUBMISSION INSTRUCTIONS FOR LIFE INSURANCE FORMS

After completion, make a copy for your records and return the original to

Metropolitan Life Insurance Company Statement of Health Unit, P.O. Box 14069, Lexington, KY 40512-4069.

Fax: 859-225-7909 or Email: SOHSubmissions@metlife.com

Optional Life Insurance Changes will not be effective until MetLife notifies AACPL of final approval.

Benefit Fairs

An Open Enrollment Benefit Fair will be held on Tuesday, October 8, 2024, 11:00 am – 1:00 pm at Riviera Beach Library.

Although this is not a formal presentation, representatives from Aetna, Cigna, CVS/Caremark, and MetLife will be available to offer information, giveaways, and answer benefit coverage questions. Additionally, medical plan offerings and design can be viewed by visiting Aetna's microsite at aacounty.aetna.com.

Please call Human Resources with any questions (410-222-7107) or email humanresources@aacpl.net – we'll be glad to help!

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The Anne Arundel County Public Library provides a very generous benefits package to eligible Employees and Retirees, with a wide range of benefit options. For more details about each plan, review the sections in this book, the summary plan documents on Eliza 2.0, or refer to the Contact Information for phone numbers and websites for each of the plans.

THIS BOOK IS NOT A CONTRACT

This book is a summary of general benefits available to Anne Arundel County Public Library eligible employees and retirees, and reflects applicable Federal Health Reform Regulations as of January 2023. Wherever conflicts occur between the contents of this book and the contracts, rules, regulations, or laws governing the administration of the various programs, the terms set forth in the various program contracts, rules, regulations, or laws shall prevail. Space does not permit listing all limitations and exclusions that apply to each plan. If you have specific questions about a particular plan before enrolling in it, call Human Resources or refer to the Contact Information for phone numbers and websites for each of the plans. After you enroll, you will have access to a copy of the Benefit Guide for the health plan that you have selected. Please retain this information for your records. Benefits provided can be changed at any time without consent of the participants.

BENEFITS *Fair*

Date	Time
10/8/24	11:00 a.m. to 1:00 p.m.

Location

Riviera Beach Library, 1130 Duvall Highway, Pasadena, MD 21122

VIRTUAL VENDOR FAIR SCHEDULE

Login information for these events will be provided on the HR Benefits page of Eliza

Date	Time
10/16/24	CIGNA will be presenting about our dental plans 12:00 p.m. to 1:00 p.m.
10/21/24	Caremark will be presenting about our pharmacy plan 12:00 p.m. to 1:00 p.m.
10/22/24	Aetna will be presenting about our medical plans 12:00 p.m. to 1:00 p.m.
10/23/24	MetLife will be presenting about our life and disability plans 12:00 p.m. to 1:00 p.m.
10/24/24	EyeMed will be presenting about our vision plan 12:00 p.m. to 1:00 p.m.
10/25/24	Ameriflex will be presenting about our Flexible Spending Account (FSA) plans 12:00 p.m. to 1:00 p.m.



YOUR BENEFIT *Options At-a-Glance*

This chart can help you make your enrollment decisions quickly – start with the brief descriptions here, then turn to the pages indicated for more information.

TYPE OF BENEFIT	YOUR BENEFIT OPTIONS FOR 2025		PAGE
Medical Care <i>(includes Caremark Prescription Drug coverage)</i>	Aetna Open Access Aetna Select HMO-EPO	Aetna’s national network allows you to seek care within the state or outside of Maryland within their network of providers. Care received outside the network is not covered. Referrals are not necessary for visits with network specialists.	14
	Aetna Open Choice PPO	Offers two levels of coverage depending on the provider you visit, along with the freedom to see any provider you wish. Annual deductible and co-payment/co-insurance vary by coverage level. Choose in-network providers for lower out-of-pocket cost.	19
Dental Care	CIGNA Dental HMO (DHMO)	Plan payments are based on a schedule of co-pays for dental services. All care must be coordinated by a CIGNA DHMO Network Dentist. No benefits are paid for out-of-network care. <u>CIGNA DHMO is a national network--contact Cigna for a list of participating DHMO dentists.</u>	33
	CIGNA Dental PPO (CORE)	Plan pays a percentage of most dental services and supplies. \$1,000 annual benefit maximum plus separate \$1,000 orthodontia benefit. Participants may use CIGNA PPO network or non-network dentists. Use of network dentists for the lowest out-of-pocket cost.	37
	CIGNA Dental PPO (Buy-Up)	Plan pays a percentage of most dental services and supplies. \$2,000 annual benefit maximum for in-network benefits and \$1,500 for out of network benefits. Separate orthodontia benefit of \$2,500 for dependent children (up to age 26) for both in network and out of network providers. Participants may use CIGNA PPO network or non-network dentists. Use of network dentists for the lowest out-of pocket cost.	40
Vision Care	EyeMed	Plan pays set amount towards annual eye exams, eyeglasses or contact lenses. Use EyeMed providers for the lowest out-of-pocket cost.	48
Flexible Spending Accounts Must enroll Annually <i>(Employees Only)</i>	Health Care FSA	Set aside up to \$3,200 to pay for eligible healthcare expenses with tax-free dollars. Must Enroll Annually. <i>(Employees Only)</i>	51
	Dependent Care FSA	Set aside up to \$5,000 (\$2,500 if married, filing separately) to pay for eligible dependent day care expenses with tax-free dollars. 13 is the age limit for dependent children. Must Enroll Annually. <i>(Employees Only)</i>	51

YOUR BENEFIT *Options At-a-Glance (Cont.)*

TYPE OF BENEFIT	YOUR BENEFIT OPTIONS FOR 2025		PAGE
Life Insurance with MetLife	Basic Life Insurance	In the event of your death, pays your beneficiary a benefit based on your employment classification. <i>(Employees only)</i>	53
	Supplemental Life Insurance	During this annual enrollment, employees may apply for or increase your current employee supplemental life term insurance coverage up to \$400,000 by simply answering five health questions. <i>(Employees Only; Retirees may not add or increase coverage).</i>	53
	Spouse Life Insurance	Elect to receive \$5,000, \$25,000 or \$50,000 in the event of your spouse's death. Policy value may not exceed 50% of the Employee's policy value. Completion of the Evidence of Insurability form is required for increased coverage during Open Enrollment and \$50k for new hires or newly benefit eligible employees. <i>(Employees Only).</i>	54
	Dependent Life Insurance	Elect to receive \$2,500, \$5,000 or \$10,000 in the event of your dependent child(ren)'s death. Dependents up to age 26 are eligible. Policy value may not exceed 50% of the Employee's policy value. <i>(Employees Only)</i>	54
	AD&D Insurance	Pays your beneficiary an additional benefit if your death results from an accident. Also pays a benefit for certain injuries resulting from an accident. <i>(Employees Only)</i>	55
Other Benefits	Other Benefits		56

2025 Employee Contributions

2025 AACPL Rate Schedule - Effective - 1/1/25 to 12/31/25

At Employee Cost Share of : 25% for Aetna Open Choice PPO; 15% for Open Access Aetna Select HMO-EPO

Employee Biweekly Pre-tax Deduction (or Taxable additional To Pay) **Bi-Weekly Rates**

Medical Options	Individual	Parent and Child	Employee and Spouse	Family
Aetna Open Choice PPO	\$115.08	\$204.68	\$245.85	\$319.82
Open Access Aetna Select HMO-EPO	\$53.02	\$97.18	\$115.69	\$149.88
CIGNA DENTAL				
CIGNA Dental Care DHMO	\$0.85	\$0.85	\$0.85	\$0.85
CIGNA Dental Care PPO	\$1.85	\$1.85	\$1.85	\$1.85
CIGNA Dental Care PPO Buy-Up	\$10.31	\$16.87	\$21.33	\$23.50
VISION				
EyeMed Vision	\$0.00	\$0.00	\$0.00	\$0.00
OPT OUT				
No Coverage (Opt Out)	(\$21.00)	(\$21.00)	(\$21.00)	(\$21.00)

Notes:

This Schedule is intended to provide a convenient cost comparison of various health plan options. Bi-weekly means 26 times/year.

Amounts in () indicate an addition to pay.

There is no charge for vision care.

EMPLOYEE *Contribution Comparison Chart*

Effective – 1/1/25 to 12/31/25

This chart details the County medical insurance cost (**plans bundled with CIGNA PPO Dental & Vision**) and the cost to employees.

Medical Plans		Total Rate	Monthly County Contribution	Monthly Employee Contribution	Biweekly Employee Contribution (26 Pay Periods)
Aetna Open Choice PPO	Individual	\$1009.33	\$760.00	\$253.34	\$116.93
	Parent & Child	\$1,785.90	\$1,342.43	\$447.48	\$206.53
	Employee & Spouse	\$2,142.74	\$1,610.06	\$536.69	\$247.70
	Family	\$2,783.80	\$2,090.86	\$696.95	\$321.67
Open Access Aetna Select HMO-EPO	Individual	\$788.57	\$673.69	\$118.89	\$54.87
	Parent & Child	\$1,426.46	\$1,215.90	\$214.57	\$99.03
	Employee & Spouse	\$1,693.70	\$1,443.05	\$254.66	\$117.54
	Family	\$2,187.68	\$1,862.94	\$328.75	\$151.73



PART-TIME *Rate Schedule*

Effective - 1/1/25 to 12/31/25 (for part-time employees eligible for medical insurance benefits)
 This chart details the medical insurance cost to part-time employees.

BI-WEEKLY DEDUCTION	
Aetna Open Choice PPO	50% FTE
Individual	\$232.00
Parent & Child	\$411.21
Employee & Spouse	\$493.55
Family	\$641.49
Open Access Aetna Select HMO - EPO	50% FTE
Individual	\$144.47
Parent & Child	\$262.24
Employee & Spouse	\$311.57
Family	\$402.77

CIGNA DENTAL				
CIGNA Dental Care DHMO	\$0.85	\$0.85	\$0.85	\$0.85
CIGNA Dental Care PPO (Core)	\$1.85	\$1.85	\$1.85	\$1.85
CIGNA Dental Care PPO (Buy-Up)	\$10.31	\$16.87	\$21.33	\$23.50

Buy-Up Premium is the same cost for all employees.

COBRA MONTHLY RATE SCHEDULE January 1, 2025 - December 31, 2025 • (2% Surcharge)			
Aetna Open Choice PPO	Monthly Total	Open Access Aetna Select HMO-EPO	Monthly Total
Individual	\$1033.61	Individual	\$808.43
Parent & Child	\$1,825.71	Parent & Child	\$1,459.08
Employee & Spouse	\$2,189.69	Employee & Spouse	\$1,731.66
Family	\$2,843.57	Family	\$2,235.52
VISION PLAN (EyeMed)	Monthly Total		
Individual	\$3.98		
Parent & Child	\$7.92		
Employee & Spouse	\$10.13		
Family	\$11.50		
AETNA MEDICARE ADVANTAGE PPO ESA	\$688.66		

COBRA (continued)

COBRA MONTHLY RATE SCHEDULE January 1, 2025 - December 31, 2025 • (2% Surcharge)			
CIGNA DENTAL	Dental DHMO	Dental PPO	PPO (Buy-Up)
Individual	\$18.93	\$34.26	\$52.97
Parent & Child	\$37.85	\$60.77	\$93.97
Employee & Spouse	\$48.09	\$78.83	\$121.87
Family	\$54.68	\$87.59	\$135.44



COBRA

The Consolidated Omnibus Budget and Reconciliation Act (COBRA) requires employers with 20 or more employees that provide group health plan coverage to offer continuation of coverage. The employer must offer the continuation of coverage to qualified beneficiaries who have lost coverage as a result of certain qualifying events. This includes regulatory requirements to provide notices with mandated content and specific timeframes.

General Notice Initial Notice Requirements

The general notice describes general COBRA rights and employee obligations. This notice must be provided to each covered employee and each covered spouse of an employee who becomes covered under the plan. The notice must be provided within the first 90 days of coverage under the group health plan. The general notice will be sent to all new hires or employees who become eligible for benefits from Human Resources.

If you terminate employment or experience a qualifying event where a dependent is impacted, you will also receive an election notice. The Election Notice describes the rights to continuation coverage and explains how to make an election. We have a total of 44 days in which to issue a COBRA election notice.

Questions regarding COBRA can be answered here: [https:// www.cms.gov/CCIIO/Programs-and-Initiatives/Other-Insurance-Protections/cobra_qna.html](https://www.cms.gov/CCIIO/Programs-and-Initiatives/Other-Insurance-Protections/cobra_qna.html)

Information on Retiree Rates for Vested Term participants, who retire on or after July 1, 2014

A vested term participant is a former employee who is eligible for a future retirement benefit. The information on this page applies to vested term participants only.

Bill 85-13 was passed by the County Council on January 6, 2014 and signed into law by the County Executive on January 15, 2014. The legislation applies to AACPL employees and provides, in part, that a former employee who was hired before January 1, 2014 and is eligible for a future retirement benefit may be eligible for employer subsidized retiree medical insurance. For those former vested employees who were hired before January 1, 2014 and who retired on or after July 1, 2014, the employer subsidy is tied to the former employee's years of credited service in the pension plan. The table below illustrates the years of credited service and the applicable percentage of the employer subsidy. No employer subsidy for vested term participants hired after January 1, 2014. You must retire directly from the Library.

At least 5 years but less than 10 years	30%
At least 10 years but less than 15 years	40%
At least 15 years but less than 20 years	50%
At least 20 years but less than 25 years	70%
At least 25 years but less than 30 years	75%



RETIREE *Rate Schedule*

Effective – 1/1/25 to 12/31/25

Retiree cost share is 20% for medical; 100% for dental; 100% for vision. This rate sheet reflects an employer retiree subsidy of 80%. For retirees who were not eligible for an early or normal retirement as of January 1, 2017, in accordance with Section 6-1-308(i) of the County Code, the employer subsidy rates vary and are based on years of service at the time of retirement. Please contact Human Resources for specific subsidy rate information. Rates are on a monthly basis.

Retirees and/or your spouse must enroll in Medicare at age 65 (or when you first become eligible) to avoid Medicare’s late-enrollment penalties and to receive the maximum coverage available.

Plan & Coverage Level	Total Cost	County Cost		Retiree Cost
Medical Plan Rates for Aetna Medicare Advantage PPO ESA				
Retiree	\$675.16	\$540.13		\$135.03
Retiree and Spouse	\$1,350.32	\$1,080.26		\$270.06
CIGNA Dental Plans and EyeMed Vision Plan (Retirees Pay 100% of Cost for CIGNA Dental and EyeMed Vision)				
	Dental <i>HMO</i>	Dental PPO (CORE Plan)	Dental PPO (Buy Up Plan)	Vision
Individual	\$18.56	\$33.59	\$51.93	\$3.90
Retiree and Child	\$37.11	\$59.58	\$92.13	\$7.76
Retiree and Spouse	\$47.15	\$77.28	\$119.48	\$9.93
Family	\$53.61	\$85.87	\$132.78	\$11.27

Aetna	Total Cost	County Cost		Retiree Cost
Open Access Aetna Select HMO-EPO				
Retiree	\$792.58	\$634.06		\$158.52
Retiree and Child	\$1,430.47	\$1,144.38		\$286.09
Retiree and Spouse	\$1,697.71	\$1,358.17		\$339.54
Family	\$2,191.69	\$1,753.35		\$438.34
Aetna Open Choice PPO				
Retiree	\$1,013.34	\$810.67		\$202.67
Retiree and Child	\$1,789.91	\$1,431.93		\$357.98
Retiree and Spouse	\$2,146.75	\$1,717.40		\$429.35
Family	\$2,787.81	\$2,230.25		\$557.56



Anne Arundel County Open Access Aetna Select HMO/EPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
Aetna Open Access® Aetna SelectSM

PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

PLAN FEATURES	IN-NETWORK
Benefit limitations – For any service or supply that is subject to a maximum visit, day, or dollar limitation on a per year basis, the benefit year begins on January 1 st unless otherwise mandated.	
Deductible (per calendar year)	\$100 Individual \$200 Family
You must first meet the deductible before the plan begins paying benefits, unless otherwise noted. The amount you pay (cost sharing) for some medical services does not count toward your deductible. Prescription drug costs do not count toward the deductible. Pharmacy benefits are offered through CVS Caremark. The family deductible is a cumulative deductible for all family members. You will meet it when the expenses of several family members add up to the family deductible. No one person will have to pay more than the individual deductible.	
Member coinsurance	Covered 100%
Applies to all expenses except as noted.	
Out-of-pocket limit (per calendar year)	\$1,100 Individual \$3,600 Family
Some of your cost sharing may not count toward the out-of-pocket limit. Your pharmacy expenses do not count toward your out-of-pocket limit. Only those out-of-pocket expenses resulting from the application of coinsurance percentage, copays, and deductibles (except penalty amounts) may be used to satisfy the out-of-pocket limit. Your family will have one out-of-pocket limit. You will meet it when the expenses of several family members add up to the family out-of-pocket limit. No one person will have to pay more than the individual out-of-pocket limit amount.	
Lifetime maximum Unlimited except where otherwise indicated.	
Primary care physician selection	Optional
Referral requirement	None
PREVENTIVE CARE	IN-NETWORK
Routine adult physical exams/immunizations 1 exam every calendar year	Covered 100%; no deductible
Routine well child exams/immunizations • 7 exams in the first 12 months • 3 exams from age 13 to 24 months • 3 exams from age 25 to 36 months • 1 exam every calendar year thereafter to age 22	Covered 100%; no deductible
Routine gynecological care exams 1 exam and pap smear per year, includes related fees.	Covered 100%; no deductible
Routine mammogram	Covered 100%; no deductible
Women's health Includes: Screening for gestational diabetes, HPV (Human- Papillomavirus) DNA testing, counseling for sexually transmitted infections, counseling and screening for human immunodeficiency virus, screening and counseling for interpersonal and domestic violence, breastfeeding support, supplies and counseling. Also includes: contraceptive methods (ACA mandated contraceptives, including contraceptives and devices you can't get at a pharmacy), sterilization procedures (including tubal ligation), patient education and counseling. Limits may apply.	Covered 100%; no deductible
Pre-natal maternity	Covered 100%; no deductible



Anne Arundel County Open Access Aetna Select HMO/EPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
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PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

Routine digital rectal exam	Covered 100%; no deductible Recommended: For covered males age 40 and over
Prostate-specific antigen test	Covered 100%; no deductible Recommended: For covered males age 40 and over
Colorectal cancer screening	Covered 100%; no deductible Recommended: For members age 45 and over
Routine eye exams	Not Covered
Routine hearing screening	Covered 100%; no deductible
PHYSICIAN SERVICES	IN-NETWORK
Office visits to primary care physician (PCP)	\$15 office visit copay; no deductible Includes services of an internist, general physician, family practitioner or pediatrician.
Telemedicine Consultation with non-Specialist	\$15 office visit copay; no deductible
Specialist office visits	\$15 office visit copay; no deductible
Telemedicine Consultation with Specialist	\$15 office visit copay; no deductible
Hearing exams	Not Covered
Walk-in clinics	\$15 copay; no deductible Designated Walk-in clinics Covered 100%; no deductible Walk-in clinics are free-standing health care facilities. Sometimes they may be within a pharmacy, drug store, supermarket, or other retail store. They offer some limited medical care and services. Not walk-in clinics: Urgent care centers, emergency rooms, the outpatient department of a hospital, ambulatory surgical centers, and physician offices.
Telehealth consultations for non-emergency services through a walk-in clinic	Your cost sharing amount depends on the type of service and where you receive it. Designated Walk-in clinics Covered 100%; no deductible We pay telehealth screenings and counseling services from a walk-in-clinic as a preventive care benefit.
Allergy testing	\$15 copay
Allergy injections	\$15 copay
DIAGNOSTIC PROCEDURES	IN-NETWORK
Diagnostic X-ray (Other than complex imaging services)	Covered 100%; no deductible When your physician performs and bills for this service at their office, you pay your office visit cost share amount.
Diagnostic laboratory	Covered 100%; no deductible When your physician performs and bills for this service at their office, you pay your office visit cost share amount.
Diagnostic complex imaging	Covered 100%; no deductible When your physician performs and bills for this service at their office, you pay your office visit cost share amount.
EMERGENCY MEDICAL CARE	IN-NETWORK
Urgent care provider	\$35 office visit copay; no deductible
Non-urgent use of urgent care provider	Not Covered



Anne Arundel County Open Access Aetna Select HMO/EPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
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PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

Emergency room Copay waived if admitted	\$75 copay; no deductible
Emergency use of ambulance	Covered 100%; no deductible
Non-emergency use of ambulance	Covered 100%; no deductible
HOSPITAL CARE	IN-NETWORK
Inpatient coverage When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.	Covered 100%; after deductible
Inpatient maternity coverage (includes delivery and postpartum care) When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.	Covered 100%; after deductible
Outpatient hospital Outpatient Professional Expenses	\$25 copay; no deductible \$15 copay; no deductible
Outpatient surgery - hospital Outpatient Professional Expenses	\$25 copay; no deductible \$15 copay; no deductible
Outpatient surgery - freestanding facility Outpatient Professional Expenses	\$25 copay; no deductible \$15 copay; no deductible
MENTAL HEALTH SERVICES	IN-NETWORK
Inpatient When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.	Covered 100%; after deductible
Mental health office visits	\$15 copay; no deductible
Mental health telemedicine consultations	\$15 copay; no deductible
Other mental health services	Covered 100%; no deductible
SUBSTANCE ABUSE	IN-NETWORK
Inpatient When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.	Covered 100%; after deductible
Residential treatment facility When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.	Covered 100%; after deductible
Substance abuse office visits	\$15 copay; no deductible
Substance abuse telemedicine consultations	\$15 copay; no deductible
Other substance abuse services	Covered 100%; no deductible
THERAPY SERVICES	IN-NETWORK
Spinal manipulation therapy	\$15 copay; no deductible



Anne Arundel County Open Access Aetna Select HMO/EPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
Aetna Open Access® Aetna SelectSM

PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

Outpatient short-term rehabilitation	\$15 copay; no deductible
Limited to 150 visits per year Includes physical, occupational, and speech therapies.	
Habilitative physical therapy	Covered 100%; no deductible
Habilitative occupational therapy	Covered 100%; no deductible
Habilitative speech therapy	Covered 100%; no deductible
Autism related physical therapy	Covered 100%; no deductible
Autism related occupational therapy	Covered 100%; no deductible
Autism related speech therapy	Covered 100%; no deductible
Autism related behavioral therapy	\$15 copay; no deductible
These benefits are combined with outpatient mental health visits	
Autism related applied behavior analysis	Covered 100%; no deductible
Your benefits for these services are the same as any other outpatient mental health other services benefit	
OTHER SERVICES	IN-NETWORK
Skilled nursing facility	Covered 100%; after deductible
Limited to 120 days per year When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.	
Home health care	Covered 100%; after deductible
Home health care services include private duty nursing Limited to three visits per day by staff from a home health care agency. One visit equals a period of four hours or less.	
Hospice care - inpatient	Covered 100%; deductible waived
When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.	
Hospice care - outpatient	Covered 100%; deductible waived
When you receive outpatient care at a facility but don't stay overnight, your cost sharing amount counts toward all covered benefits during your visit.	
Durable medical equipment	Covered 100%; after deductible
Diabetic supplies -- (if not covered under the prescription drug benefit)	Covered 100%; deductible waived
Infusion therapy - home/office	Covered 100%; after deductible
Infusion therapy - outpatient hospital/freestanding facility	Covered 100%; after deductible
Transplants	Covered 100%; after deductible In-network coverage is only available at Institutes of Excellence (IOE) contracted facility.



Anne Arundel County Open Access Aetna Select HMO/EPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
Aetna Open Access® Aetna SelectSM

PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

Bariatric surgery	Your cost sharing is based on the type of service and where it is performed
Gender Reassignment Services/Surgery	Your cost sharing is based on the type of service and where it is performed
Hearing Aids	Covered 100%; no deductible Limited to 2 hearing aids every 36 months, maximum of \$1,400 per hearing aid
Vision Eyewear	Not Covered
Acupuncture	\$15 copay; no deductible Limited to 50 visits per year

FAMILY PLANNING	IN-NETWORK
Infertility treatment	Your cost sharing amount depends on the type of service and where you receive it. You have coverage for artificial insemination (6 attempts per live birth), IUI, and the diagnosis and treatment of the underlying cause of infertility.
Advanced Reproductive Technology (ART)	Your cost sharing amount depends on the type of service and where you receive it. In-vitro fertilization (3 attempts per live birth up to \$100,000 lifetime max), zygote intrafallopian transfer (ZIFT), gamete intrafallopian transfer (GIFT), ovulation induction (OI), cryopreserved embryo transfers, intracytoplasmic sperm injection (ICSI), or ovum microsurgery
Vasectomy	Covered 100%; no deductible
Tubal ligation	Covered 100%; no deductible

GENERAL PROVISIONS

Dependents who are eligible to be on your plan	Spouse, children from birth through the end of the month in which they turn 26. Student status of children does not matter.
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Plans are provided by: Aetna Health Inc. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



Anne Arundel County Open Choice PPO

Anne Arundel County, Maryland
Effective Date: 01-01-2025
Open Choice® PPO

PLAN DESIGN & BENEFITS ADMINISTERED BY AETNA LIFE INSURANCE COMPANY - SELF FUNDED

PLAN FEATURES	IN-NETWORK	OUT-OF-NETWORK
Benefit limitations – For any service or supply that is subject to a maximum visit, day, or dollar limitation on a per year basis, the benefit year begins on January 1 st unless otherwise mandated.		
Deductible (per calendar year)	\$125 Individual \$250 Family	\$500 Individual \$1,000 Family
Covered expenses in-network add up towards your in-network deductible. Covered expenses out-of-network add up towards your out-of-network deductible. You must first meet the deductible before the plan begins paying benefits, unless otherwise noted. The amount you pay (cost sharing) for some medical services does not count toward your deductible. Prescription drug costs do not count toward the deductible. Pharmacy benefits are offered through CVS Caremark. Refer to your plan documents for details. The family deductible is a cumulative deductible for all family members. You will meet it when the expenses of several family members add up to the family deductible. No one person will have to pay more than the individual deductible.		
Member coinsurance	You pay 5%	You pay 30%
Applies to all expenses except as noted.		
Out-of-pocket limit (per calendar year)	\$500 Individual \$1,000 Family	\$1,500 Individual \$3,000 Family
Covered expenses in-network add up towards your in-network out-of-pocket limit. Covered expenses out-of-network add up towards your out-of-network out-of-pocket limit. Some of your cost sharing may not count toward the out-of-pocket limit. Your pharmacy expenses do not count toward your out-of-pocket limit. Only those out-of-pocket expenses resulting from the application of coinsurance percentage, copays, and deductibles (except any penalty amounts) may be used to satisfy the out-of-pocket limit. Your family will have one out-of-pocket limit. You will meet it when the expenses of several family members add up to the family out-of-pocket limit. No one person will have to pay more than the individual out-of-pocket limit amount.		
Lifetime maximum Unlimited except where otherwise indicated.		
Primary care physician selection	Optional	Not Applicable
Precertification requirements - Some out-of-network services need approval by us in advance (precertification). Certification for Hospital Admissions, Treatment Facility Admissions, Convalescent Facility Admissions, Home Health Care, Hospice Care and Private Duty Nursing is required.		
Referral requirement	None	None
PREVENTIVE CARE	IN-NETWORK	OUT-OF-NETWORK
Routine adult physical exams/immunizations 1 exam per calendar year	Covered 100%; no deductible	30%; after deductible
Routine well child exams/immunizations • 7 exams in the first 12 months • 3 exams from age 13 to 24 months • 3 exams from age 25 to 36 months • 1 exam per calendar year thereafter until age 22	Covered 100%; no deductible	30%; after deductible
Routine gynecological care exams 1 exam and pap smear per year, includes related fees.	Covered 100%; no deductible	30%; after deductible
Routine mammogram Recommended: One per year for members age 40 and over	Covered 100%; no deductible	30%; after deductible



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Women's health	Covered 100%; no deductible	30%; after deductible
Includes: Screening for gestational diabetes, HPV (Human- Papillomavirus) DNA testing, counseling for sexually transmitted infections, counseling and screening for human immunodeficiency virus, screening and counseling for interpersonal and domestic violence, breastfeeding support, supplies and counseling. Contraceptive methods, sterilization procedures, patient education, and counseling. Limitations may apply		
Pre-natal maternity	Covered 100%; no deductible	30%; after deductible
Routine digital rectal exam	Covered 100%; no deductible	30%; after deductible
Recommended: For covered males 40 and over		
Prostate-specific antigen test	Covered 100%; no deductible	30%; after deductible
Recommended: For covered males 40 and over		
Colorectal cancer screening	Covered 100%; no deductible	30%; after deductible
Recommended: For members age 45 and over		
Routine eye exams	Not Covered	Not Covered
Routine hearing screening	Covered 100%; no deductible	30%; after deductible
PHYSICIAN SERVICES	IN-NETWORK	OUT-OF-NETWORK
Office visits to non-specialist	\$15 office visit copay; no deductible	30%; after deductible
Includes services of an internist, general physician, family practitioner or pediatrician.		
Telemedicine Consultation with non-Specialist	\$15 office visit copay; no deductible	30%; after deductible
Specialist office visits	\$35 office visit copay; no deductible	30%; after deductible
Hearing exams	Not Covered	Not Covered
Walk-in clinics	\$15 copay; no deductible	30%; after deductible
Designated Walk-in clinics		
Covered 100%; no deductible		
Walk-in clinics are free-standing health care facilities. Sometimes they may be within a pharmacy, drug store, supermarket, or other retail store. They offer some limited medical care and services. Not walk-in clinics: Urgent care centers, emergency rooms, the outpatient department of a hospital, ambulatory surgical centers, and physician offices.		
Telehealth consultations for non-emergency services through a walk-in clinic	Your cost sharing amount depends on the type of service and where you receive it.	30%; after deductible
Designated Walk-in clinics		
Covered 100%; no deductible		
We pay telehealth screenings and counseling services from a walk-in-clinic as a preventive care benefit.		
Allergy testing	5%; after deductible	30%; after deductible
Allergy injections	\$15 non-Specialist or \$35 Specialist	30%; after deductible
DIAGNOSTIC PROCEDURES	IN-NETWORK	OUT-OF-NETWORK
Diagnostic X-ray (Other than complex imaging services)	5%; after deductible	5%; after deductible
When your physician performs and bills for this service at their office, you pay your office visit cost share amount.		
Diagnostic laboratory	5%; after deductible	5%; after deductible
When your physician performs and bills for this service at their office, you pay your office visit cost share amount.		
Diagnostic laboratory at independent lab	Covered 100%; no deductible	5%; after deductible



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Diagnostic complex imaging	5%; after deductible	5%; after deductible
When your physician performs and bills for this service at their office, you pay your office visit cost share amount.		
Freestanding Radiology Centers	Covered 100%; no deductible	N/A
EMERGENCY MEDICAL CARE	IN-NETWORK	OUT-OF-NETWORK
Urgent care provider	\$35 office visit copay; no deductible	\$35 office visit copay; no deductible
Non-urgent use of urgent care provider	Not Covered	Not Covered
Emergency room	\$75 copay; no deductible	\$75 copay; deductible waived
Copay waived if admitted		
Emergency use of ambulance	Covered 100%; no deductible	Covered 100%; no deductible
Non-emergency use of ambulance	Covered 100%; no deductible	Covered 100%; no deductible
HOSPITAL CARE	IN-NETWORK	OUT-OF-NETWORK
Inpatient coverage	5%; after deductible	30%; after deductible
When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Inpatient maternity coverage	5%; after deductible	30%; after deductible
(includes delivery and postpartum care)		
When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Outpatient hospital	5%; after deductible	30%; after deductible
Outpatient Professional Expenses	\$15 PCP/\$35 specialist copay	30%; after deductible
Outpatient surgery - hospital	5%; after deductible	30%; after deductible
Outpatient Professional Expenses	\$15 PCP/\$35 specialist copay	30%; after deductible
Outpatient surgery - freestanding facility	5%; after deductible	30%; after deductible
Outpatient Professional Expenses	\$15 PCP/\$35 specialist copay	30%; after deductible
MENTAL HEALTH SERVICES	IN-NETWORK	OUT-OF-NETWORK
Inpatient	5%; after deductible	30%; after deductible
When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Mental health office visits	\$15 copay; no deductible	30%; after deductible
Mental health telemedicine consultations	\$15 copay; no deductible	30%; after deductible
Other mental health services	Covered 100%; no deductible	30%; after deductible
SUBSTANCE ABUSE	IN-NETWORK	OUT-OF-NETWORK
Inpatient	5%; after deductible	30%; after deductible
When you're admitted into a hospital for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Residential treatment facility	5%; after deductible	30%; after deductible
When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.		



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Substance abuse office visits	\$15 copay; no deductible	30%; after deductible
Substance abuse telemedicine consultations	\$15 copay; no deductible	30%; after deductible
Other substance abuse services	Covered 100%; no deductible	30%; after deductible
THERAPY SERVICES	IN-NETWORK	OUT-OF-NETWORK
Spinal manipulation therapy	\$35 copay; no deductible	30%; after deductible
Outpatient short-term rehabilitation	\$35 copay; no deductible	30%; after deductible
Limited to 300 visits per year Includes physical, occupational, and speech therapies.		
Habilitative physical therapy	Covered 100%; no deductible	30%; after deductible
Habilitative occupational therapy	Covered 100%; no deductible	30%; after deductible
Habilitative speech therapy	Covered 100%; no deductible	30%; after deductible
Autism related physical therapy	Covered 100%; no deductible	30%; after deductible
Autism related occupational therapy	Covered 100%; no deductible	30%; after deductible
Autism related speech therapy	Covered 100%; no deductible	30%; after deductible
Autism related behavioral therapy	\$15 copay; no deductible	30%; after deductible
These benefits are combined with outpatient mental health visits		
Autism related applied behavior analysis	Covered 100%; no deductible	30%; after deductible
Your benefits for these services are the same as any other outpatient mental health other services benefit		
OTHER SERVICES	IN-NETWORK	OUT-OF-NETWORK
Skilled nursing facility	5%; after deductible Unlimited days	30%; after deductible Limited to 120 days per year
When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Home health care	Covered 100%; deductible waived	Covered 100%; deductible waived
Home health care services include private duty nursing Limited to three visits per day by staff from a home health care agency. One visit equals a period of four hours or less.		
Hospice care - inpatient	Covered 100%; deductible waived	Covered 100%; deductible waived
When you're admitted into a facility for the care you need, your cost sharing amount counts toward all covered benefits you receive.		
Hospice care - outpatient	Covered 100%; deductible waived	Covered 100%; deductible waived
When you receive outpatient care at a facility but don't stay overnight, your cost sharing amount counts toward all covered benefits during your visit.		
Private duty nursing	Covered as part of home health care	Covered as part of home health care
We count each period of up to 8 hours as one private duty nursing shift.		



Anne Arundel County Open Choice PPO

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Durable medical equipment	5%; no deductible	5%; no deductible
Diabetic supplies -- (if not covered under the prescription drug benefit)	Covered 100%; no deductible	Covered 100%; no deductible
Affordable Care Act Mandated Women's Contraceptives	Covered 100%; no deductible	30%; after deductible
Women's Contraceptive drugs and devices not obtainable at a pharmacy	Covered 100%; no deductible	30%; after deductible
Infusion therapy - home/office	5%; after deductible	5%; after deductible
Infusion therapy - outpatient hospital/freestanding facility	5%; after deductible	5%; after deductible
Transplants	5%; after deductible In-network coverage is only available at Institutes of Excellence (IOE) contracted facility.	30%; after deductible Out-of-network coverage applies when you use a non-IOE facility. You will pay more out of pocket when using a non-IOE facility.
Bariatric surgery	5%; after deductible	30%; after deductible
Hearing Aids Limited to 2 hearing aids every 36 months, \$1,400 maximum per hearing aid	Covered 100%; no deductible	Covered 100%; no deductible
Vision Eyewear	Not Covered	Not Covered
Gender Reassignment Services/Surgery	Your cost sharing is based on the type of service and where it is performed	
Acupuncture	\$35 copay; no deductible	30%; after deductible
FAMILY PLANNING	IN-NETWORK	OUT-OF-NETWORK
Infertility treatment	Your cost sharing amount depends on the type of service and where you receive it.	Your cost sharing amount depends on the type of service and where you receive it.
You have coverage for artificial insemination (6 attempts per live birth), IUI, and the diagnosis and treatment of the underlying cause of infertility.		
Advanced Reproductive Technology (ART)	Your cost sharing amount depends on the type of service and where you receive it.	Your cost sharing amount depends on the type of service and where you receive it.
In-vitro fertilization (3 attempts per live birth up to \$100,000 lifetime maximum), zygote intrafallopian transfer (ZIFT), gamete intrafallopian transfer (GIFT), ovulation induction (OI), cryopreserved embryo transfers, intracytoplasmic sperm injection (ICSI), or ovum microsurgery		
Vasectomy	100%; no deductible	100%; no deductible
Tubal ligation	Covered 100%; no deductible	30%; after deductible
GENERAL PROVISIONS		
Dependents who are eligible to be on your plan	Spouse, children from birth through the end of the month in which they turn 26. Student status of children does not matter.	

**We cover the cost of services based on whether doctors are "in network" or "out of network." We want to help you understand how much we pay for your out-of-network care. At the same time, we want to make it clear how much more you will need to pay for this "out-of-network" care.



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You may choose a provider (doctor or hospital) in our network. You may choose to visit an out-of-network provider. If you choose a doctor who is out of network, your health plan may pay some of that doctor's bill. Most of the time, you will pay a lot more money out of your own pocket if you choose to use an out-of-network doctor or hospital.

When you choose out-of-network care, we limit the amount it will pay. This limit is called the "recognized" or "allowed" amount.

This amount is based on the out-of-network plan you or your employer picks.

- For doctors and other professionals the amount is based on the "prevailing" charges. We get this data from an external database.

- For hospitals and other facilities, the amount is based on the Facility Fee Schedule.

Your doctor sets his or her own rate to charge you. It may be higher -- sometimes much higher -- than what your plan "recognizes." Your doctor may bill you for the dollar amount that we don't "recognize." You must also pay any copayments, coinsurance and deductibles under your plan. No dollar amount above the "recognized charge" counts toward your deductible or out-of-pocket maximums. To learn more about how we pay out-of-network benefits visit our website.

You can avoid these extra costs by getting your care from Aetna's broad network of health care providers. Go to www.aetna.com and click on "Find a Doctor" on the left side of the page. If you are already a member, sign on to your Navigator member site.

This applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident, or for other emergency services), we will pay the bill as if you got care in network. You pay cost sharing and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your cost sharing and deductibles.

This way of paying out-of-network doctors and hospitals applies when you choose to get care out of network. When you have no choice (for example: emergency room visit after a car accident), we will pay the bill as if you got care in-network. You pay your plan's copayments and deductibles for your in-network level of benefits. Contact us if your provider asks you to pay more. You are not responsible for any outstanding balance billed by your providers for emergency services beyond your copayments and deductibles.

Plans are provided by: Aetna Health Inc. While this material is believed to be accurate as of the production date, it is subject to change.

Health benefits and health insurance plans contain exclusions and limitations. Not all health services are covered.

See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location and are subject to change. Providers are independent contractors and are not our agents. Provider participation may change without notice. We do not provide care or guarantee access to health services.



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The following is a list of services and supplies that are *generally* not covered. However, your plan documents may contain exceptions to this list based on state mandates or the plan design or rider(s) purchased by your employer.

- All medical and hospital services not specifically covered in, or which are limited or excluded by your plan documents.

- Cosmetic surgery, including breast reduction.
- Custodial care.
- Dental care and dental X-rays.
- Donor egg retrieval
- Experimental and investigational procedures, except for coverage for medically necessary routine patient care costs for members participating in a cancer clinical trial.
- Home births
- Immunizations for travel or work, except where medically necessary or indicated.
- Implantable drugs and certain injectable drugs including injectable infertility drugs.
- Infertility services, including artificial insemination and advanced reproductive technologies such as IVF, ZIFT, GIFT, ICSI and other related services, unless specifically listed as covered in your plan documents.
- Long-term rehabilitation therapy.
- Non-medically necessary services or supplies.
- Outpatient prescription drugs (except for treatment of diabetes), unless covered by a prescription plan rider and over-the-counter medications (except as provided in a hospital) and supplies.
- Radial keratotomy or related procedures.
- Reversal of sterilization.
- Services for the treatment of sexual dysfunction/enhancement, including therapy, supplies or counseling or prescription drugs.
- Special duty nursing.
- Therapy or rehabilitation other than those listed as covered.
- Weight control services including surgical procedures, medical treatments, weight control/loss programs, dietary regimens and supplements, appetite suppressants and other medications; food or food supplements, exercise programs, exercise or other equipment; and other services and supplies that are primarily intended to control weight or treat obesity, including Morbid Obesity, or for the purpose of weight reduction, regardless of the existence of comorbid conditions.

In case of emergency, call 911 or your local emergency hotline, or go directly to an emergency care facility.

Translation of this material into another language may be available. Please call Member Services at the number on the back of your ID card.

Puede estar disponible la traducción de este material en otro idioma. Por favor llame a Servicios al Miembro al **1-888-982-3862**.

Plan features and availability may vary by location and group size.

For more information about Aetna plans, refer to **www.aetna.com**.

Aetna and MinuteClinic, LLC (which either operates or provides certain management support services to MinuteClinic-branded walk-in clinics) are both within the CVS Health family.

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Transform Diabetes Care

Managing diabetes?

Extra support is here.



Transform Diabetes Care® is a 12-month program that helps keep your diabetes in check. It can help you find the best ways to manage your diabetes and help you live well, stay motivated and achieve your best health. At no extra cost to you.

Support where & when you need it

This program gives you customized guidance based on your specific needs. You may get reminders about refills, doctor appointments or preventive screenings. Plus, nutrition plans based on what you like and need. With the CVS Health Tracker™ app, you can monitor your glucose and track and share readings; learn more about diabetes and maintaining a healthy lifestyle; make meals that align with your dietary restrictions; and more. To stay on track, you can get personalized support from Certified Diabetes Care and Education Specialist nurses. That's in addition to the support from your care management program.

Automatic enrollment

If you're managing diabetes, you're enrolled automatically. Sit tight — program details are on the way.



Questions?

For questions about diabetes, or for additional support, please call Aetna® Member Services at the number on your member ID card.

Aetna is the brand name used for products and services provided by one or more of the Aetna group of companies, including Aetna Life Insurance Company and its affiliates (Aetna).

Visit [Aetna.com](https://www.aetna.com) for a complete list of participating providers in your community.

Aetna® is part of the CVS Health® family of companies. For a complete list of other participating pharmacies, log in at [Aetna.com](https://www.aetna.com) and use our provider search tool.

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Managing diabetes?

Extra support is here.



The Transform Diabetes Care® program is a 12-month program that helps keep your diabetes in check — at no extra cost to you. It gives you customized guidance based on your specific needs. With the CVS Health Tracker™ app, you can monitor your glucose and track and share readings; learn more about diabetes and maintaining a healthy lifestyle; make meals that align with your dietary restrictions; and more. To stay on track, you can get personalized support from Certified Diabetes Care and Education Specialist nurses. That's in addition to the support from your care management program.

If you're managing diabetes, you're enrolled automatically. Sit tight — program details are on the way.

For questions about diabetes, or for additional support, please call Aetna® Member Services at the number on your member ID card.

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Visit [Aetna.com](https://www.aetna.com) for a complete list of participating providers in your community.

Aetna® is part of the CVS Health® family of companies. For a complete list of other participating pharmacies, log in at [Aetna.com](https://www.aetna.com) and use our provider search tool.

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CVS CAREMARK *Prescription Benefit Program*

The Anne Arundel County Public Library prescription plan is managed by CVS Caremark. A brief summary of the prescription benefit plan is listed below and on the pages following. For additional plan details, contact CVS Caremark at 1-866-409-8521 or www.caremark.com, or Human Resources.

When to use your benefit:	CarePlus Retail Pharmacy 2666 Riva Road, Annapolis, MD For immediate and maintenance medication needs	CVS Caremark Retail Pharmacy Network For short-term medications (Up to a 30-day supply)	Maintenance Choice® CVS Caremark Mail Service Pharmacy or CVS/pharmacy For long-term medications (Up to a 90-day supply)
Where	2666 Riva Road, Suite 110 Annapolis, MD 21401 Phone: 410-573-1635 Fax: 410-573-5012 Hours of Operation 7:30am – 5:30pm Monday - Friday	The CVS Caremark Retail Network includes more than 64,000 participating pharmacies nationwide, including independent pharmacies, chain pharmacies, and CVS/pharmacy locations. To locate a CVS Caremark participating retail network pharmacy in your area, simply click on "Find a Pharmacy" at www.caremark.com or call a Customer Care representative toll-free at 1-866-409-8521.	You have the convenience of getting your long-term medications at one of our 7,100 CVS/pharmacy locations for your mail service copay. Or simply mail your original prescription and the mail service order form to CVS Caremark. Your medications will be sent directly to your home, office or a location of your choice.
Generic Medications Ask your doctor or other prescriber if there is a generic available, as these generally cost less.	\$5 for a generic prescription	\$5 for a generic prescription	\$10 for a generic prescription
Preferred Brand-Name Medications If a generic is not available or appropriate, ask your doctor or healthcare provider to prescribe from your plan's preferred drug list.	\$22 for a preferred brand-name prescription	\$25 for a preferred brand-name prescription	\$50 for a preferred brand-name prescription
Non-Preferred Brand-Name Medications You will pay the most for medications not on your plan's preferred drug list.	\$32 for a non-preferred brand-name prescription	\$35 for a non-preferred brand-name prescription	\$70 for a non-preferred brand-name prescription
Refill Limit	None	One initial fill plus one refill for long-term medications up to a 30-day supply	No refill limit for maintenance medications for a 90-day supply
Web Services	Register at www.caremark.com to access tools that can help you save money and manage your prescription benefit. To register, have your Prescription Card ready.		
Customer Care	Visit www.caremark.com or call toll-free at 1-866-409-8521.		

- Note:*
1. A maintenance medication is taken regularly for chronic conditions or long-term therapy. A few examples include medications for managing high blood pressure, asthma, diabetes, or high cholesterol.
 2. Copayment, copay or coinsurance means the amount a plan participant is required to pay for a prescription in accordance with a Plan, which may be a deductible, a percentage of the prescription price, a fixed amount or other charge, with the balance, if any, paid by a Plan.
 3. When a generic is available, but the pharmacy dispenses the brand-name medication for any reason, you will pay the difference between the brand-name medication and the generic plus the brand copayment. A brand penalty appeal form is available on Ask Anne.

Important Things to Know about the **CAREMARK Prescription Drug Program**

Prescriptions filled at the retail pharmacy have a Day Supply Limit & Refill Limit

Prescriptions written for up to a 30-day supply of a new, non-maintenance medication may be filled twice at any retail pharmacy (that's one initial fill plus one refill). After the second retail fill on medications, you must use the Caremark Mail Service or a CVS retail pharmacy and request a 90-day supply.

Maintenance Choice Program

Maintenance Choice offers you choice and savings when it comes to filling long-term* prescriptions. You have two ways to save:

Option 1: CVS Caremark Mail Service Pharmacy:

- Enjoy convenient home delivery
- Receive a 90-day supply
- Receive your medications in private, tamper-resistant and (when needed) temperature-controlled packaging
- Talk to a pharmacist by phone

Plus, you can easily order refills and manage your prescriptions anytime at www.caremark.com.

Option 2: CVS/pharmacy:

- Pick up your medication at a time that is convenient for you
- Receive a 90-day supply for the same mail order copayment
- Enjoy same-day prescription availability
- Talk with a pharmacist face-to-face

**A long-term medication is taken regularly for chronic conditions or long-term therapy. A few examples include medications for managing high blood pressure, asthma, or high cholesterol.*

Mandatory Generic Requirement

When a generic drug is available, but the pharmacy dispenses the brand name drug for any reason, you will pay the difference between the brand name drug and the generic, plus the brand co-payment. Members with a medical necessity for a brand name medication may request an appeal by having their physician complete an appeal form and provide supporting documentation.

Plan Exclusions

Some drugs and medications are excluded from coverage, including, but not limited to:

- Over the Counter Drugs
- Cosmetic Products
- Nutritional Supplements

- Adult Multivitamins (except prenatal vitamins)
- Injectable Allergy Serums
- Injectable Androgens
- Topical Nail Fungal Treatment
- Blood Glucose Meters – AACG is enrolled in the diabetic meter program, where members are eligible to receive a free, preferred meter. In addition, Diabetic Supplies are covered at \$0 copay (Includes Syringes, Test Strips, Lancets, Lancet Devices)
- Nebulizers
- Peak Flow Meters
- Blood Plasma/Blood Transfusion Agents
- Weight-loss drugs
- Vitamins and minerals (except for prescription pre-natal)
- Drugs that are labeled by the FDA as “less than effective,” and
- Cosmetic products (not including acne medications)

The excluded drug list can change at any time. You can check to see if a particular drug is covered by visiting www.caremark.com. Members with a medical necessity for a newly excluded drug can submit an appeal to Caremark along with supporting documentation from their physician.

Other Clinical Management Programs

- Formulary Management (3-tier copay design + select formulary exclusions)
- Performance Generic Step Therapy (must use generic alternatives before select brands are covered)
- Mandatory Generic Requirement (Dispense as Written – DAW 1 and DAW 2 penalties)
- Compound Management Strategy Exclusions – includes bulk powders and miscellaneous formulations, such as kits, select topical analgesics, scar products, etc.
- Unapproved Product Strategy Exclusions

Prior Authorization (PA)

- Specialty Guideline Management (all Specialty drugs)
- Topical Acne Agents
- Core Compound Strategy (PA >\$300 + exclusions)
- Diet/Weight Loss Drugs
- Cialis to treat Prostate Cancer or BPH
- Oral/Intranasal Fentanyl PA (with limits)

For more information call 1-866-814-5506. Fax your prior authorization requests to 1-866-443-1172.

Prescription Drug Quantity Limits

Some drugs have limits on the quantities that are covered. Drugs may have these limits due to warnings from the Food and Drug Administration (FDA), serious or toxic effects, or a high potential for misuse or abuse. Some drugs with quantity limits include, but are not limited to:

- Migraine Drugs (e.g., Imitrex)
- Erectile Dysfunction (e.g., Cialis); Post Limit PA on Cialis 5mg
- Influenza Drugs (e.g., Tamiflu) – with post-limit PA
- Opioids – with post-limit PA
- Topical Lidocaine Limits – with post-limit PA (Core program)

When you go to the pharmacy for a prescription drug with a quantity limitation, your co-pay will only cover the quantity allowed by the plan. You will pay the full cost of any additional quantities.

Preferred drugs are those medications that CVS Caremark has on its primary/preferred drug list. This list may change at any time, and is published on the Caremark website in January, April, July and October and also on County Connect.

The CVS Caremark pharmacists evaluate each medication approved by the Food and Drug Administration (FDA) before adding it to the primary/preferred drug list. Each drug is reviewed for safety, side effects, efficacy (how well the drug works), ease of dosage, and cost. The drugs that are judged the best overall are selected as primary/preferred drugs. Your out-of-pocket costs will be less if you choose primary/preferred drugs.

Performance Drug List

CVS/Caremark has a performance drug list that is printed and published in January, April, July and October of medications that have demonstrated enhanced clinical efficacy and/or provide more convenient dosage forms. They will remove products that may require less convenient therapy dosing, have more side effects or cost more when compared to available options on the list.

The CVS/Caremark pharmacists evaluate each medication approved by the Food and Drug Administration (FDA) before adding it to the performance drug list. Your out-of-pocket costs will be less if you choose a drug on the performance drug list. These lists are updated quarterly. You can get a copy from County Connect or from the Caremark website

Specialty Pharmacies for Highly Specialized Drugs

Many new drugs that are now being approved by the FDA are for chronic or serious diseases and are highly specialized. CVS Caremark provides a specialty pharmacy that helps members who need these specialty drugs. These drugs include some anti-cancer medication, growth hormones, infertility drugs, and drugs for multiple sclerosis. The specialty pharmacy has nurses, pharmacists, and other health care professionals who can answer questions you may have regarding specialty drugs and schedule delivery of these drugs to your home.

To find out more about all the benefits that CVS Caremark Specialty Pharmacy Services has to offer—including express delivery, follow-up care calls, expert counseling, and more, contact CaremarkConnect® at **1-800-237-2767**.



DENTAL Options

Anne Arundel County Public Library offers eligible employees and retirees the choice of the following dental plan options: CIGNA Dental Care DHMO and CIGNA Dental PPO.

CIGNA Dental Care (DHMO)

CIGNA Dental Care – a Dental Plan that cares about your health and well-being. You and your covered family members have convenient access to dental care through the CIGNA DHMO nationwide network of quality dentists. CIGNA Dental Care covers most preventive and restorative procedures. Ortho-dontic care (even for adults) is covered, too! And, there are no claim forms to file. See your dental DHMO benefit schedule for more information. **Follow these Easy Steps to use your CIGNA Dental Care (DHMO) Plan:**

1) Select a DHMO Network Dentist & Inform CIGNA of your Selected Dentist

- **Visit us online** – Register on www.myCIGNA.com, a secure on-line tool that makes it easier and faster for you to gain access to your personalized dental benefits information including your patient charge schedule, replacement ID cards, provider look-up and much more.
- **Call us** – Our dedicated team of trained service professionals are ready to assist you with any questions about your coverage, they can also help you find a network general dentist near you.

For toll-free customer service nationwide, call the number on your ID card or **1-800-CIGNA24**

- **NOTE:** Each covered family member can choose his or her own network general dentist – near home, work or school. A dental ID card will be mailed to you only after you have informed CIGNA which network dentist you've selected.
- You can change your dental office at any time by visiting myCIGNA.com, using our automated Quick Transfer option or by simply calling customer service at **1-800-CIGNA24**. The change will become effective the first of the following month.

2) Visit your Network Dentist

- Review the CIGNA DHMO Plan Patient Charge Schedule (PCS) and other plan materials. The PCS lists all of the services your dental plan covers, and your financial responsibility for any dental treatment you receive.
- Coverage for most preventative services is covered and is provided at low or no charge.

- You are responsible for paying the provider at the time of services as shown on your PCS.
- If you seek covered services from a dentist who does not participate in the CIGNA DHMO network, your benefits may be significantly reduced or may not apply at all.

CIGNA Dental PPO Options

The CIGNA Dental PPO (DPPO) plan balances choice and savings, giving you more reasons to smile! You have two options with the Dental PPO plan.

CIGNA Dental PPO (Core)

The Cigna Dental PPO (Core) plan allows you both in and out of network options. You and your covered family members have convenient access to the dental care you need through our nationwide network of dentists or you can see a dentist not in the network. There is a \$1,000 maximum benefit per person per calendar year (in or out of network) & a separate \$1,000 maximum benefit for orthodontia for children under age 19.

CIGNA Dental PPO (Buy-Up)

Same benefits and options as the CORE plan, but you have the greater benefit of a higher annual maximum. There is a \$2,000 maximum benefit per person per calendar year for in-network and a \$1,500 maximum benefit for out of network.

CIGNA wants you to get the most out of your dental care dollars. CIGNA DPPO network providers agree to accept discounts when treating CIGNA Dental members and cannot charge more than their contracted fees. Non-network dentists are not obligated to charge discounted fees, which can raise your out-of-pocket costs.

Referrals are not needed for specialty care. You can visit a specialist (or any dentist) whether in or out of the CIGNA DPPO network at any time for care. Remember: you can save by choosing an in-network provider.

Oral Health Integration Program

The Cigna Dental Oral Health Integration Program is a program that reimburses out-of-pocket costs for specific dental services used to treat gum disease and tooth decay. The program is for people with certain medical conditions that have been found to be associated with gum disease. There's no additional cost for the program – if you qualify, you get reimbursed.

If you have a Cigna dental plan, you're eligible for this program. You must currently be under treatment by a doctor for any of the following conditions: heart disease, stroke, diabetes, maternity, chronic kidney disease, organ transplants, head and neck radiation.

When you visit your dentist, you will pay your usual copay or coinsurance amount. Next, your dentist will send Cigna the claim. Cigna will review the claim and refund your copay and/or coinsurance for eligible dental services. Once Cigna receives your claim, you can expect to be reimbursed in about 30 days. You must enroll in this program to receive the benefits.

When you join the program, you get discounts on prescribed mouthwashes, fluoride gels and toothpastes from your dentist through Cigna Home Delivery Pharmacy who will help you get these items sent right to your home.

You can ask Cigna for information on issues that affect your oral health and your overall wellness – such as fear of going to the dentist. Or the impact of stress or tobacco products. Cigna will also give you guidance on how to overcome these behaviors.

Estimate and Plan your Dental Care Costs

You can find out what treatment costs will be by asking your dentist for a predetermination of benefits or logging on to myCIGNA.com to access the Dental Treatment Cost Estimator. This user friendly, comprehensive web-based tool on myCIGNA.com allows you to get dental estimates based on your specific plan design with Anne Arundel County and is adjusted by geographic location.

Contacting CIGNA

Visit us online – Register on www.myCIGNA.com, a secure online tool that makes it easier and faster for you to gain access to your personalized dental benefits information, replacement ID cards, provider look-up and much more.

Call us – Our dedicated team of trained service professionals are ready to assist you with any questions about your coverage, they can also help you find a network general dentist near you. For toll-free customer service nationwide, call the number on your ID card or **1-800-CIGNA24**.



DENTAL INSURANCE THAT FITS



Cigna Dental Care Plan¹ (DHMO)

THIS MATRIX IS INTENDED TO BE USED TO HELP YOU COMPARE COVERAGE BENEFITS AND IS A SUMMARY ONLY. THE EVIDENCE OF COVERAGE AND HEALTH SERVICES AGREEMENT SHOULD BE CONSULTED FOR A DETAILED DESCRIPTION OF COVERAGE BENEFITS AND LIMITATIONS.

Regular dental care is important for a healthy smile. And a healthy body. With the Cigna Dental Care® plan, you get comprehensive dental coverage that's easy to use. At a wallet-friendly price. Now that's something to smile about.

This overview shows you a sampling of covered services. And what your plan pays. For a full listing of covered services, please call Customer Service at **800.Cigna24 (800.244.6224)**.

Get the most value from your plan

With your Cigna Dental Care plan, some preventive services are covered at 100%. (See chart below.) Your plan also covers many other dental services that help your mouth stay healthy.

Your Cigna Dental Care plan is a **copayment plan**. Here's how it works. When you get a dental service, Cigna allows your network dentist to charge a certain amount. Then **you pay a fixed portion** of that cost, in addition to any allowable charge for CAD/CAM services, or complex rehabilitation. And your plan pays the rest. There are **no annual maximums** and **no deductibles!**

Review your plan materials for more information about how your plan works. If you have questions before enrollment, call **800.Cigna24 (800.244.6224)** and select the "Enrollment Information" prompt.

Sampling of covered procedures	WHAT YOU'LL PAY ²	
	With Cigna Dental Care	Without dental coverage
Adult cleaning (two per calendar year – each at \$0) (additional cleanings available at \$45.00 each)	\$0	\$68–\$155 each
Child cleaning (two per calendar year – each at \$0) (additional cleanings available at \$30.00 each)	\$0	\$53–\$121 each
Periodic oral evaluation	\$0	\$40–\$90
Comprehensive oral evaluation	\$0	\$63–\$143
Topical fluoride (two per calendar year – each at \$0) (additional topical fluoride available at \$15.00 each)	\$0	\$28–\$63 each
X-rays – (bitewings) 2 films	\$0	\$33–\$75
X-rays – panoramic film	\$0	\$83–\$189
Sealant – per tooth	\$12.00	\$41–\$94
Amalgam filling (silver colored) – 2 surfaces	\$0	\$117–\$266
Composite filling (tooth – colored) – 1 surface, Anterior	\$0	\$118–\$270
Molar root canal (excluding final restoration)	\$335.00	\$840–\$1,914
Comprehensive orthodontic treatment of the adolescent dentition – Banding	\$515.00	\$967–\$2,203
Periodontal (gum) scaling & root planning – 1 quadrant	\$83.00	\$182–\$414
Periodontal (gum) maintenance	\$53.00	\$107–\$243
Removal/extraction of erupted tooth	\$12.00	\$124–\$282
Removal/extraction of impacted tooth – completely bony	\$115.00	\$362–\$825
Crown – porcelain fused to high noble metal*	\$450.00	\$839–\$1,911
Implant supported retainer for porcelain fused to metal fixed partial denture*	\$750.00	\$1,079–\$2,458
Surgical placement of implant body within jawbone	\$1,025.00	\$1,487–\$3,386
Occlusal appliance, by report (for treatment of TMJ)	\$330.00	\$730–\$1,662

*The co-payments for fixed and removable restorations (crowns, bridges, implant/abutment supported prosthetics, complete and partial dentures) do not include additional charges for CAD/CAM services, or complex rehabilitation. Any additional allowable charge for these upgrades is the patient's responsibility as specifically outlined in your Patient Charge Schedule (PCS). For questions regarding these charges you may contact Customer Service at 800.Cigna24 (800.244.6224). Please refer to your PCS for full details.

Together, all the way.®

Offered by: Cigna Health and Life Insurance Company or its affiliates.



Smile. You're covered.

You can save money on a wide range of services, including:

- **Preventive care** – cleanings, fluoride, sealants, bitewing X-rays, full mouth X-rays and more
- **Basic care** – tooth-colored fillings (called resin or composite) and silver-colored fillings (called amalgam)
- **Major services** – crowns, bridges, dentures (including those placed over implants), root canals, oral surgery, extractions, treatment for periodontal (gum) disease, and more
- **Orthodontic care** – braces for children and adults
- **General anesthesia** – when medically necessary
- **Teeth whitening** – using take-home bleaching trays and gel
- **Temporomandibular joint (TMJ)** – diagnosis and treatment, including cone beam x-ray and appliance
- **Athletic mouth guard** – including creation and adjustments
- **Dental implant surgery** or services associated with placement, repair, removal or restoration of a dental implant

More about your coverage

- **No deductibles or waiting periods.** You don't have to reach an out-of-pocket cost before your insurance starts.
- **No dollar maximums.** Your coverage isn't limited by a dollar amount.
- **Network dentists file claims for you.** No paperwork for you.
- **No age limit on sealants.** Helps prevent tooth decay.
- **Cancer detection.** Your plan covers procedures such as biopsy and light detection to help find oral cancer in its early stages.
- **24/7 access to dental information line.** Trained professionals can help answer your questions about dental treatment and clinical symptoms.
- **Cigna Identity Theft Program.**³ Help resolving critical identity theft issues.
- **Cigna Dental Oral Health Integration Program®.** Enhanced dental coverage for customers with certain medical conditions who enroll in this program.

Choosing a Dentist

- ▶ You must choose a network general dentist to manage your overall care. You won't be covered if you go to a dentist who's not in our network.⁴
- ▶ Each family member can choose their own dentist
- ▶ Referrals are required for specialty care services, except for pediatric dentists for children under 7 and orthodontics.*

Finding a network dentist is easy.

Visit **Cigna.com** to find a network general dentist.

Call 800.Cigna24 (800.244.6224) to speak with a customer service representative. You can ask for a customized dental directory to be sent to you via email

* Coverage for treatment by a pediatric dentist ends on your child's 7th birthday. Effective on your child's 7th birthday, dental services generally must be obtained from a network general dentist.

Limitations

PROCEDURE	LIMIT
Oral evaluations	Oral evaluations are limited to a combined total of 4 of the following evaluations during a 12 consecutive month period: Periodic oral evaluations (D0120), comprehensive oral evaluations (D0150), comprehensive periodontal evaluations (D0180), and oral evaluations for patients under 3 years of age (D0145)
X-rays (non-routine)	Full mouth: 1 every 3 calendar years Panorex: 1 every 3 calendar years
Periodontal root planing and scaling	Limit 4 quadrants per consecutive 12 months
Periodontal maintenance	Limited to 4 per year and (Only covered after active periodontal therapy)
Crowns and inlays	Replacement 1 every 5 years
Bridges	Replacement 1 every 5 years
Dentures and partials	Replacement 1 every 5 years
Orthodontic treatment	Maximum benefit of 24 months of interceptive and/or comprehensive treatment. Atypical cases or cases beyond 24 months require an additional payment by the patient
Relines, rebases	One every 36 months
Denture adjustments	Four within the first 6 months after installation
Prosthesis over implant	Replacement 1 every 5 years if unserviceable and cannot be repaired

Limitations

PROCEDURE	LIMIT
Surgical placement of implant	Surgical Placement of Implants (D6010, D6012, D6040, and D6050) have a limit of 1 implant per calendar year with a replacement of 1 per 10 years
TMJ treatment	One occlusal orthotic device per 24 months
Athletic mouth guard	One athletic mouth guard per 12 months
General anesthesia/IV sedation	General anesthesia is covered when performed by an oral surgeon when medically necessary for covered procedures listed on the PCS. IV sedation is covered when performed by a periodontist or oral surgeon when medically necessary for covered procedures listed on the PCS. Plan limitation for this benefit is 1 hour per appointment.

Listed below are the services or expenses which are NOT covered under your Dental plan. You will be responsible for these services at the dentist's usual fees. There's no coverage for:

- Services for or in connection with an injury arising out of, or in the course of, any employment for wage or profit
- Charges which would not have been made in any facility, other than a hospital or a correctional institution owned or operated by the United States government or by a state or municipal government if the person had no insurance
- Services received to the extent that payment is unlawful where the person resides when the expenses are incurred or the services are received
- Services for the charges which the person is not legally required to pay
- Charges which would not have been made if the person had no insurance
- Services received due to injuries which are intentionally self-inflicted
- Services not listed on the PCS
- Services provided by a non-network dentist without Cigna Dental's prior approval (except emergencies, as described in your plan documents)⁴
- Services related to an injury or illness paid under workers' compensation, occupational disease or similar laws
- Services provided or paid by or through a federal or state governmental agency or authority, political subdivision or a public program, other than Medicaid
- Services required while serving in the armed forces of any country or international authority or relating to a declared or undeclared war or acts of war⁵
- Services performed primarily for cosmetic reasons unless specifically listed on your PCS
- Consultations and/or evaluations associated with services that are not covered
- Endodontic treatment and/or periodontal (gum tissue and supporting bone) surgery of teeth exhibiting a poor or hopeless periodontal prognosis
- General anesthesia, sedation and nitrous oxide, unless specifically listed on your PCS
 - General anesthesia or IV sedation when used for the purpose of anxiety control or patient management
- Prescription medications
- Procedures, appliances or restorations if the main purpose is to: a. change vertical dimension (degree of separation of the jaw when teeth are in contact); b. restore teeth which have been damaged by attrition, abrasion, erosion and/or abfraction
- Replacement of fixed and/or removable appliances (including fixed and removable orthodontic appliances) that have been lost, stolen, or damaged due to patient abuse, misuse or neglect
 - Any services related to surgical implants, including placement, repair, maintenance, removal, and implant abutment(s) unless specifically listed on your PCS
- Services considered unnecessary or experimental in nature or do not meet commonly accepted dental standards
 - Procedures or appliances for minor tooth guidance or to control harmful habits
- Services and supplies received from a hospital
- Services to the extent you or your enrolled dependent are compensated under any group medical plan, no-fault auto insurance policy, or uninsured motorist policy.⁶
 - The completion of crowns, bridges, dentures, or root canal treatment already in progress on the effective date of your Cigna Dental coverage⁷
 - The completion of implant supported prosthesis (including crowns, bridges and dentures) already in progress on the effective date of your Cigna Dental coverage, unless specifically listed on your PCS⁷
 - Infection control and/or sterilization
- The recementation of any inlay, onlay, crown, post and core or fixed bridge within 180 days of initial placement

- Bone grafting and/or guided tissue regeneration when performed at the site of a tooth extraction unless specifically listed on your PCS
- Bone grafting and/or guided tissue regeneration when performed in conjunction with an apicoectomy or periradicular surgery
- Intentional root canal treatment in the absence of injury or disease to solely facilitate a restorative procedure
- Services performed by a prosthodontist
- Localized delivery of antimicrobial agents when performed alone or in the absence of traditional periodontal therapy
- Any localized delivery of antimicrobial agent procedures when more than eight of these procedures are reported on the same date of service
- The recementation of any implant supported prosthesis (including crowns, bridges and dentures) within 180 days of initial placement
- Services to correct congenital malformations, including the replacement of congenitally missing teeth
- The replacement of an occlusal guard (night guard) beyond one per any 24 consecutive month period, when this limitation is noted on the PCS
- Crowns, bridges and/or implant supported prosthesis used solely for splinting
- Resin bonded retainers and associated pontics
- As to orthodontic treatment: incremental costs associated with optional/elective materials; orthognathic surgery appliances to guide minor tooth movement or correct harmful habits; and any services which are not typically included in orthodontic treatment.

If any law requires coverage for any particular service(s) noted above, the exclusion or limitation for that service(s) does not apply.

This document outlines the highlights of your plan. For a complete list of both covered and non-covered services, including benefits required by your state, see your official plan documents (the Group Contract and Plan Booklet/Combined Evidence of Coverage and Disclosure Form/ Certificate of Coverage). If there are any differences between the information contained here and the plan documents, the information in the plan documents takes precedence.



1. "Cigna Dental Care" is the brand name used to refer to product designs that may differ by state of residence of enrollee, including but not limited to, prepaid plans, managed care (including Dental HMO) plans, and plans with open access features. Cigna Dental Care plans are not available in the following states: AK, HI, ME, MT, NH, NM, ND, PR, RI, SD, VI, VT, WV, and WY.
2. Costs listed for the Cigna Dental Care plan do not vary. Estimated costs without dental coverage may vary based on location and dentists' actual charges. These estimated costs are based on charges submitted to Cigna in 2015/2016 and are intended to reflect national average charges as of July 2018 assuming an annual cost increase of three percent. Estimates have been adjusted to reflect the 2016 Cigna Dental Care geographical membership distribution. Office visit fee may also apply.
3. **This is NOT insurance and does not provide for reimbursement of financial losses.** The Cigna Identity Theft Program is provided under a contract with Generali Global Assistance. Full terms, conditions and exclusions are contained in the client program description.
4. **Minnesota residents:** You must visit your selected network dentist in order for the charges on the PCS to apply. You may also visit other dentists that participate in our network or you may visit dentists outside the Cigna Dental Care network. If you do, the fees listed on the PCS will not apply. You will be responsible for the dentist's usual fee. We will pay 50% of the value of your network benefit for those services. Of course, you'll pay less if you visit your selected Cigna Dental Care network dentist. Call Customer Services for more information.
Oklahoma residents: Cigna Dental Care is an Employer Group Pre-Paid Dental Plan. You may also visit dentists outside the Cigna Dental Care network. If you do, the fees listed on the PCS will not apply. You will be responsible for the dentist's usual fee. We pay non-network dentists the same amount we'd pay network dentists for covered services. Of course, you'll pay less if you visit a network dentist in the Cigna Dental Care network. Call Customer Services for more information.
5. **Oklahoma residents:** This exclusion is replaced by the following: War or act of war (whether declared or undeclared) while serving in the military or an auxiliary unit attached to the military or working in an area of war whether voluntarily or as required by an employer.
6. **Arizona and Pennsylvania residents:** This exclusion does not apply. **Kentucky and North Carolina residents:** Services compensated under no-fault auto insurance policies or uninsured motorist policies are not excluded. **Maryland residents:** Services compensated under group medical plans are not excluded.
7. **California and Texas residents:** Treatment for conditions already in progress on the effective date of your coverage are not excluded if otherwise covered under your PCS. Dentists who participate in Cigna's network are independent contractors solely responsible for the treatment provided to their patients. They are not agents of Cigna.

All Cigna products and services are provided exclusively by or through operating subsidiaries of Cigna Corporation. Cigna Dental Care plans are insured by Cigna Dental Health Plan of Arizona, Inc., Cigna Dental Health of California, Inc., Cigna Dental Health of Colorado, Inc., Cigna Dental Health of Delaware, Inc., Cigna Dental Health of Florida, Inc., a **Prepaid Limited Health Services Organization licensed under Chapter 636**, Florida Statutes, Cigna Dental Health of Kansas, Inc. (KS & NE), Cigna Dental Health of Kentucky, Inc. (KY & IL), Cigna Dental Health of Maryland, Inc., Cigna Dental Health of Missouri, Inc., Cigna Dental Health of New Jersey, Inc., Cigna Dental Health of North Carolina, Inc., Cigna Dental Health of Ohio, Inc., Cigna Dental Health of Pennsylvania, Inc., Cigna Dental Health of Texas, Inc., and Cigna Dental Health of Virginia, Inc. In other states, Cigna Dental Care plans are insured by Cigna Health and Life Insurance Company or Cigna HealthCare of Connecticut, Inc., and administered by Cigna Dental Health, Inc. Policy forms: OK - HP-POL115; TN - HP-POL134/HC-CER17V1 et al. The Cigna name, logo, and other Cigna marks are owned by Cigna Intellectual Property, Inc.

Cigna Dental Benefit Summary
Anne Arundel County Public Library - Core PPO
Plan Renewal Date: 01/01/2025



Administered by: Cigna Health and Life Insurance Company

This material is for informational purposes only and is designed to highlight some of the benefits available under this plan. Consult the plan documents to determine specific terms of coverage relating to your plan. Terms include covered procedures, applicable waiting periods, exclusions and limitations. **Your DPPO plan allows you to see any licensed dentist, but using an in-network dentist may minimize your out-of-pocket expenses.**

Cigna Dental PPO

<i>Network Options</i>	<i>In-Network: Total Cigna DPPO Network</i>		<i>Non-Network: See Non-Network Reimbursement</i>	
<i>Reimbursement Levels</i>	Based on Contracted Fees		Maximum Reimbursable Charge	
Calendar Year Benefits Maximum Applies to: Class I, II & III expenses	\$1,000		\$1,000	
Calendar Year Deductible Individual Family	\$10 \$25		\$10 \$25	
<i>Benefit Highlights</i>	<i>Plan Pays</i>	<i>You Pay</i>	<i>Plan Pays</i>	<i>You Pay</i>
Class I: Diagnostic & Preventive Oral Evaluations Prophylaxis: routine cleanings X-rays: routine X-rays: non-routine Fluoride Application Sealants: per tooth Space Maintainers: non-orthodontic Emergency Care to Relieve Pain (Note: This service is administrated at the in network coinsurance level.)	100% No Deductible	No Charge	100% No Deductible	No Charge
Class II: Basic Restorative Restorative: fillings Endodontics: minor and major Periodontics: minor and major Oral Surgery: minor and major Anesthesia: general and IV sedation Repairs: bridges, crowns and inlays Repairs: dentures Denture Relines, Rebases and Adjustments	100% After Deductible	0% After Deductible	100% After Deductible	0% After Deductible
Class III: Major Restorative Inlays and Onlays Prosthesis Over Implant Crowns: prefabricated stainless steel / resin Crowns: permanent cast and porcelain Bridges and Dentures	80% After Deductible	20% After Deductible	80% After Deductible	20% After Deductible
Class IV: Orthodontia Coverage for Dependent Children to age 26 Lifetime Benefits Maximum: \$1,000	50% After Deductible	50% After Deductible	50% After Deductible	50% After Deductible
<i>Benefit Plan Provisions:</i>				
In-Network Reimbursement	For services provided by a Cigna Dental PPO network dentist, Cigna Dental will reimburse the dentist according to a Fee Schedule or Discount Schedule.			
Non-Network Reimbursement	For services provided by a non-network dentist, Cigna Dental will reimburse according to the Maximum Reimbursable Charge. The MRC is calculated at the 90th percentile of all provider submitted amounts in the geographic area. The dentist may balance bill up to their usual fees.			
Cross Accumulation	All deductibles, plan maximums, and service specific maximums cross accumulate between in and out of network. Benefit frequency limitations are based on the date of service and cross accumulate between in and out of network.			
Calendar Year Benefits Maximum	The plan will only pay for covered charges up to the yearly Benefits Maximum, when applicable. Benefit-specific Maximums may also apply.			

<i>Calendar Year Deductible</i>	This is the amount you must pay before the plan begins to pay for covered charges, when applicable. Benefit-specific deductibles may also apply.
<i>Carryover Provision</i>	Dental Expenses incurred and applied toward the Individual or Family Deductible during the last 3 months of the calendar year will be applied toward the next year's Deductible.
<i>Pretreatment Review</i>	Pretreatment review is available on a voluntary basis when dental work in excess of \$200 is proposed.
<i>Alternate Benefit Provision</i>	When more than one covered Dental Service could provide suitable treatment based on common dental standards, Cigna will determine the covered Dental Service on which payment will be based and the expenses that will be included as Covered Expenses.
<i>Oral Health Integration Program®</i>	The Cigna Dental Oral Health Integration Program offers enhanced dental coverage for customers with certain medical conditions. There is no additional charge to participate in the program. Those who qualify can receive reimbursement of their coinsurance for eligible dental services. Eligible customers can also receive guidance on behavioral issues related to oral health. Reimbursements under this program are not subject to the annual deductible, but will be applied to the plan annual maximum. For more information on how to enroll in this program and a complete list of terms and eligible conditions, go to www.mycigna.com or call customer service 24/7 at 1-800-Cigna24.
<i>Timely Filing</i>	Out of network claims submitted to Cigna after 365 days from date of service will be denied.
<i>Benefit Limitations:</i>	
Missing Tooth Limitation	Teeth missing prior to coverage effective date are not covered for 24 months.
Oral Evaluations/Exams	2 per calendar year.
X-rays (routine)	Bitewings: 2 per calendar year.
X-rays (non-routine)	Complete series of radiographic images and panoramic radiographic images: Limited to a combined total of 1 per 36 months.
Diagnostic Casts	Payable only in conjunction with orthodontic workup.
Cleanings	2 per calendar year, including periodontal maintenance procedures following active therapy.
Fluoride Application	1 per calendar year for children under age 19.
Sealants (per tooth)	Limited to posterior tooth. 1 treatment per tooth every 36 months for children under age 14.
Space Maintainers	Limited to non-orthodontic treatment for children under age 19.
Crowns, Bridges, Dentures and Partial	Replacement every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges.
Denture and Bridge Repairs	Reviewed if more than once.
Denture Relines, Rebases and Adjustments	Covered if more than 6 months after installation.
Prosthesis Over Implant	Replacement every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges.
<i>Benefit Exclusions:</i> Covered Expenses will not include, and no payment will be made for the following:	
<ul style="list-style-type: none"> • Procedures and services not included in the list of covered dental expenses; • Diagnostic: cone beam imaging; • Preventive Services: instruction for plaque control, oral hygiene and diet; • Restorative: veneers of porcelain, ceramic, resin, or acrylic materials on crowns or pontics on or replacing the upper and or lower first, second and/or third molars; • Periodontics: bite registrations; splinting; • Prosthodontic: precision or semi-precision attachments; • Implants: implants or implant related services; • Procedures, appliances or restorations, except full dentures, whose main purpose is to change vertical dimension, diagnose or treat conditions of dysfunction of the temporomandibular joint (TMJ), stabilize periodontally involved teeth or restore occlusion; • Athletic mouth guards; • Services performed primarily for cosmetic reasons; • Personalization or decoration of any dental device or dental work; • Replacement of an appliance per benefit guidelines; • Services that are deemed to be medical in nature; • Services and supplies received from a hospital; • Drugs: prescription drugs; • Charges in excess of the Maximum Reimbursable Charge. 	

This document provides a summary only. It is not a contract. If there are any differences between this summary and the official plan documents, the terms of the official plan documents will prevail.

Product availability may vary by location and plan type and is subject to change. All group dental insurance policies and dental benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna representative.

A copy of the NH Dental Outline of Coverage is available and can be downloaded at Health Insurance & Medical Forms for Customers | Cigna under Dental Forms.

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Cigna Dental Benefit Summary

Anne Arundel County Public Library – Buy Up

Plan Renewal Date: 01/01/2025



Administered by: Cigna Health and Life Insurance Company

This material is for informational purposes only and is designed to highlight some of the benefits available under this plan. Consult the plan documents to determine specific terms of coverage relating to your plan. Terms include covered procedures, applicable waiting periods, exclusions and limitations. **Your DPPO plan allows you to see any licensed dentist, but using an in-network dentist may minimize your out-of-pocket expenses.**

Cigna Dental PPO				
Network Options	In-Network: Total Cigna DPPO Network		Non-Network: See Non-Network Reimbursement	
Reimbursement Levels	Based on Contracted Fees		Maximum Reimbursable Charge	
Calendar Year Benefits Maximum Applies to: Class I, II & III expenses	\$2,000		\$1,500	
Calendar Year Deductible Individual Family	\$25 \$50		\$50 \$100	
Benefit Highlights	Plan Pays	You Pay	Plan Pays	You Pay
Class I: Diagnostic & Preventive Oral Evaluations Prophylaxis: routine cleanings X-rays: routine X-rays: non-routine Fluoride Application Sealants: per tooth Space Maintainers: non-orthodontic Emergency Care to Relieve Pain (Note: This service is administrated at the in network coinsurance level.)	100% No Deductible	No Charge	90% No Deductible	10% No Deductible
Class II: Basic Restorative Restorative: fillings Endodontics: minor and major Periodontics: minor and major Oral Surgery: minor and major Anesthesia: general and IV sedation Repairs: bridges, crowns and inlays Repairs: dentures Denture Relines, Rebases and Adjustments	100% After Deductible	0% After Deductible	90% After Deductible	10% After Deductible
Class III: Major Restorative Inlays and Onlays Prosthesis Over Implant Crowns: prefabricated stainless steel / resin Crowns: permanent cast and porcelain Bridges and Dentures	80% After Deductible	20% After Deductible	70% After Deductible	30% After Deductible
Class IV: Orthodontia Coverage for Dependent Children to age 26 Lifetime Benefits Maximum: \$2,500	50% After Deductible	50% After Deductible	50% After Deductible	50% After Deductible
Benefit Plan Provisions:				
In-Network Reimbursement	For services provided by a Cigna Dental PPO network dentist, Cigna Dental will reimburse the dentist according to a Fee Schedule or Discount Schedule.			
Non-Network Reimbursement	For services provided by a non-network dentist, Cigna Dental will reimburse according to the Maximum Reimbursable Charge. The MRC is calculated at the 90th percentile of all provider submitted amounts in the geographic area. The dentist may balance bill up to their usual fees.			
Cross Accumulation	All deductibles, plan maximums, and service specific maximums cross accumulate between in and out of network. Benefit frequency limitations are based on the date of service and cross accumulate between in and out of network.			

Calendar Year Benefits Maximum	The plan will only pay for covered charges up to the yearly Benefits Maximum, when applicable. Benefit-specific Maximums may also apply.
Calendar Year Deductible	This is the amount you must pay before the plan begins to pay for covered charges, when applicable. Benefit-specific deductibles may also apply.
Carryover Provision	Dental Expenses incurred and applied toward the Individual or Family Deductible during the last 3 months of the calendar year will be applied toward the next year's Deductible.
Pretreatment Review	Pretreatment review is available on a voluntary basis when dental work in excess of \$200 is proposed.
Alternate Benefit Provision	When more than one covered Dental Service could provide suitable treatment based on common dental standards, Cigna will determine the covered Dental Service on which payment will be based and the expenses that will be included as Covered Expenses.
Oral Health Integration Program*	The Cigna Dental Oral Health Integration Program offers enhanced dental coverage for customers with certain medical conditions. There is no additional charge to participate in the program. Those who qualify can receive reimbursement of their coinsurance for eligible dental services. Eligible customers can also receive guidance on behavioral issues related to oral health. Reimbursements under this program are not subject to the annual deductible, but will be applied to the plan annual maximum. For more information on how to enroll in this program and a complete list of terms and eligible conditions, go to www.mycigna.com or call customer service 24/7 at 1-800-Cigna24.
Timely Filing	Out of network claims submitted to Cigna after 365 days from date of service will be denied.
Benefit Limitations:	
Missing Tooth Limitation	Teeth missing prior to coverage effective date are not covered for 24 months.
Oral Evaluations/Exams	2 per calendar year.
X-rays (routine)	Bitewings: 2 per calendar year.
X-rays (non-routine)	Complete series of radiographic images and panoramic radiographic images: Limited to a combined total of 1 per 36 months.
Diagnostic Casts	Payable only in conjunction with orthodontic workup.
Cleanings	2 per calendar year, including periodontal maintenance procedures following active therapy.
Fluoride Application	1 per calendar year for children under age 19.
Sealants (per tooth)	Limited to posterior tooth. 1 treatment per tooth every 36 months for children under age 14.
Space Maintainers	Limited to non-orthodontic treatment for children under age 19.
Crowns, Bridges, Dentures and Partial	Replacement every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges.
Denture and Bridge Repairs	Reviewed if more than once.
Denture Relines, Rebases and Adjustments	Covered if more than 6 months after installation.
Prosthesis Over Implant	Replacement every 60 months if unserviceable and cannot be repaired. Benefits are based on the amount payable for non-precious metals. No porcelain or white/tooth-colored material on molar crowns or bridges.
Benefit Exclusions:	
Covered Expenses will not include, and no payment will be made for the following:	
<ul style="list-style-type: none"> • Procedures and services not included in the list of covered dental expenses; • Diagnostic: cone beam imaging; • Preventive Services: instruction for plaque control, oral hygiene and diet; • Restorative: veneers of porcelain, ceramic, resin, or acrylic materials on crowns or pontics on or replacing the upper and or lower first, second and/or third molars; • Periodontics: bite registrations; splinting; • Prosthodontic: precision or semi-precision attachments; • Implants: implants or implant related services; • Procedures, appliances or restorations, except full dentures, whose main purpose is to change vertical dimension, diagnose or treat conditions of dysfunction of the temporomandibular joint (TMJ), stabilize periodontally involved teeth or restore occlusion; • Athletic mouth guards; • Services performed primarily for cosmetic reasons; • Personalization or decoration of any dental device or dental work; • Replacement of an appliance per benefit guidelines; • Services that are deemed to be medical in nature; • Services and supplies received from a hospital; 	

- Drugs: prescription drugs;
- Charges in excess of the Maximum Reimbursable Charge.

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Product availability may vary by location and plan type and is subject to change. All group dental insurance policies and dental benefit plans contain exclusions and limitations. For costs and details of coverage, review your plan documents or contact a Cigna representative.

A copy of the NH Dental Outline of Coverage is available and can be downloaded at [Health Insurance & Medical Forms for Customers | Cigna under Dental Forms](#).

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DENTAL CLEANINGS

Frequently Asked Questions

Dental cleanings are important for maintaining healthy teeth and gums.

But there are different types of cleanings, and each may require a different patient payment.* The information below will help you understand the differences between types of cleanings and the role each can play in the prevention and/or treatment of dental disease. Your dentist will recommend the right cleaning for you.

Q. What is a Prophylaxis - D1110?

A. A prophylaxis, sometimes called a “regular cleaning,” is considered a preventive procedure where the dentist or dental hygienist removes plaque, calculus (tartar) and stains from the teeth. The dentist may recommend this procedure at regular intervals, typically twice per year, for patients whose gum health is generally good (healthy gum color and texture, minimal plaque and calculus, and shallow gum pockets around the teeth). A regular cleaning may also be appropriate for a patient with a gum condition limited to mild gingivitis (gum inflammation).

Q. What is Scaling in the Presence of Inflammation - D4346?

A. Scaling in the presence of inflammation is considered to be a therapeutic procedure where the dentist or dental hygienist removes plaque, calculus, and stains from the teeth. Unlike a prophylaxis (D1110) that may be recommended when there is *mild* gingivitis (gum inflammation), scaling in the presence of inflammation may be recommended when there is *moderate* to *severe* gum inflammation. This procedure is intended for patients who exhibit swollen, inflamed gums and moderate to severe bleeding when the dentist or hygienist probes the gum pockets. These gum pockets may be deeper than normal due to the swelling and inflammation of the gum tissue, but not due to any loss of bone that supports the teeth.



The type of cleaning you need - regular cleaning, cleaning in the presence of inflammation, debridement, deep cleaning or periodontal maintenance - is determined by your treating dentist based on:

- › The clinical condition of your teeth and gums
- › Your history of gum disease and treatment

Together, all the way.®



Q. What is Full Mouth Debridement - D4355?

A. On rare occasions when there has been significant buildup of plaque and calculus which makes it difficult to complete a thorough examination, the dentist may recommend full mouth debridement. Full mouth debridement is the removal of plaque and calculus buildup from the teeth and gums. This procedure is generally performed before an oral examination and diagnosis, and does not necessarily eliminate the need for additional scaling and/or teeth cleaning procedures.

Q. What is Scaling and Root Planing - D4341/D4342?

A. Periodontal scaling and root planing is often called a “deep cleaning.” A dentist will recommend scaling and root planing when a patient shows signs of gum disease. These signs may include the finding of deeper gum pockets, loss of the bone that supports the teeth bleeding gums, and/or accumulation of plaque and calculus below the gumline. Scaling and root planing procedures are generally completed by quadrant, or sections of the mouth, and may require the dentist or dental hygienist to numb the treatment area so that the tooth and root surfaces of the teeth can be thoroughly scaled and cleaned.

Q. What is Periodontal Maintenance - D4910?

A. Periodontal maintenance is a procedure that is performed after active periodontal treatment, such as scaling and root planing or more extensive periodontal surgery. Periodontal maintenance includes removal of plaque and calculus above and below the gumline, scaling and root planing of specific areas as needed, and polishing. Ongoing maintenance is important because gum disease can recur without the appropriate follow-up. Periodontal maintenance continues at varying intervals as recommended by your dentist.



Do you have questions about the type of cleaning recommended for you? Take the time to discuss them with your dentist.

* Please refer to your plan documents to determine which procedures are covered by your specific dental plan and for more information, including costs and frequency limitations.



This document is provided by Cigna solely for informational purposes to promote consumer health. It does not constitute medical advice and is not intended to be a substitute for proper dental care provided by a dentist. Cigna assumes no responsibility for any circumstances arising out of the use, misuse, interpretation or application of any information supplied in this document. Always consult with your doctor for appropriate examinations, treatment, testing, and care recommendations.

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CIGNA DENTAL VIRTUAL CARE

Access dental care 24/7/365 without leaving home



The dentist will see you now.

Toothaches, chipped teeth and oral infections don't care what time of day it is. But neither do the **Cigna Dental Virtual Care**¹ dentists. If you need dental care and are unable to reach your regular provider, you now have the option to consult with a dentist through a video call. The best part? **Cigna Dental Virtual Care** is available **24 hours a day, seven days a week, 365 days a year!**

Convenient dental consults at home.

While we recommend that you contact your dentist first to see if they can provide virtual care, we recognize that this may not always be possible. That's why we've partnered with The TeleDentists, a virtual dental care company that's been serving customers since 2018. The TeleDentists connects you with a licensed dentist who, through a video call, can help address urgent dental situations like toothaches, infection, swelling, bleeding, and more. They can also prescribe medication² to be filled at your local pharmacy, if necessary.

The nature of this type of care delivery precludes dentists from performing more involved procedures, but if the dentist determines such care is needed, they can help guide next steps.

Cost and claim information.

Cigna Dental Virtual Care consults are processed as in-network claims on your plan, and have no co-pay or coinsurance costs. Although Cigna Dental Virtual Care consults do not apply to frequency limits you may have on your plan, they do apply to your plan's annual maximum, if applicable.

How to access Cigna Dental Virtual Care.

If your dentist is unable to assist with your urgent dental care need, simply log on to your **myCigna.com** account and follow the prompts to the virtual care portal.

- You **must** connect to the portal via your **myCigna.com** account in order to use the service without having to enter a payment method.
- Once you've entered the online portal, you will be prompted to create an account on "The TeleDentists" website, and provide basic health information.
- You will be prompted to download and install a video chat application, and then confirm whether you want to see a dentist now, or schedule an appointment for a later time.
- When you are ready to consult with a dentist, you'll enter a virtual waiting room where a dentist will connect with you in ten minutes or less.

Together, all the way.™



Frequently asked questions.

My dentist offers virtual visits and is in the Cigna network. Can I use them at no cost if I need urgent care?

Yes! We recommend calling your dentist first as many do provide virtual care.³

What if I already have an account with The TeleDentists? Can I use that and still have my costs waived?

In order to have your consult covered by your plan, you must link to The TeleDentists site from your myCigna.com account. This identifies you as a Cigna customer eligible for a consult. Once on the Cigna-branded landing page, you may sign in using your existing account information.

Can my enrolled dependents use this service and are there limitations on the age of patients?

Your enrolled dependents may also use the service. All ages can be evaluated by the dentists on The TeleDentists site, although those under the age of 18 will need to be "accompanied" by a parent or guardian.

Why do I have to create an account on The TeleDentist website? Is it secure?

- ▶ In order to provide care, The TeleDentists site needs some information about you, including basic health information, medications you take, allergies you have, etc. This will help the dentist make the most appropriate recommendations during your consult.
- ▶ The TeleDentists site meets all federal requirements for protecting personal health information under

Can The TeleDentist dentist prescribe medications if I need them?

Dentists can prescribe medications such as antibiotics and non-narcotic pain relievers. The dentist will send any required prescriptions to the pharmacy of your choice. **There may be pharmacy costs associated with filling the prescription, depending on your medical or prescription plan.**⁴

Do I have to use the video chat function to talk with a dentist? Can they just talk to me on the phone instead?

They are unable to provide consultations by telephone, because the dentist needs to be able to see you and any visual symptoms of the problem you're having. Video chat is the only way a consult can be performed. It's convenient because it allows you to show the dentist things like a broken tooth, inflammation or other problems you're experiencing.



If you have questions, log on to [myCigna](https://myCigna.com) to chat with a representative or call 1-800-Cigna24. You can also call the number on the back of your ID card.



1. Cigna provides access to virtual care through national teledental care providers via myCigna.com as part of your plan. Providers are solely responsible for any treatment provided to their patients. Video chat may not be available in all areas or with all providers and is a requirement for this service. See your plan materials for the details of your specific Dental plan. This service is separate from coverage for virtual dental care obtained by your Dental plan's network and may not be available in all areas. A referral is not required for this service.

2. Dentists are unable to prescribe opioid or narcotic medications, and are subject to all laws in your residence state regarding the prescribing of medication.

3. Virtual consultations with Cigna network dentists are subject to applicable frequency limits and annual plan maximums.

4. Prescription medications are not covered on Cigna Dental plans. For information on out-of-pocket costs for prescribed drugs, please refer to your medical or pharmacy plan documents.

All group dental insurance policies and dental benefit plans contain exclusions and limitations. For costs and details of coverage, see your plan documents. The TeleDentists is an independent company and is not affiliated with Cigna. Providers are solely responsible for any treatment provided. Video chat may not be available in all areas. Services are separate from the Cigna dental plan provider networks.

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In-network gets you inside savings.

Save more on every dental visit.



Dentists in your plan's network offer you discounted rates on dental care. That means you can save money just by staying in-network and save time by not having to submit claims.

See for yourself how much more you save when you use an in-network dentist.

Crown replacement with an in-network dentist who offers a discounted rate*		Crown replacement with an out-of-network dentist without a discounted rate*	
Fee for crown	\$650	Fee for crown	\$1000
50% plan benefit	-\$325	50% plan benefit up to a Maximum Allowable Charge of \$650**	-\$325
Total cost	\$325	Total cost	\$675

myCigna gives you inside information on in-network care.

Customers who use [myCigna.com](https://mycigna.com)® or the [myCigna](#)® App save an average of \$117 per year on their care.*** Plus myCigna allows you to:

Find the right dentist

Search and verify which dentists are in your network, view dentist profiles, read verified patient reviews and compare dental offices.

Preview pricing

Compare costs of hundreds of procedures specific to your plan, and view out-of-pocket costs including coinsurance and deductibles.

 Call 800.Cigna24 or visit [myCigna.com](https://mycigna.com) to find an in-network dentist near you.



* For illustrative purposes only. Cigna DPPO network fees and national average dental charges estimated for Procedure Code D2750, Porcelain Crown Fused to High Noble Metal. Your costs and savings may be different based on your local area charges and plan deductible and coinsurance levels. Your plan waiting periods and calendar-year maximum may also apply. Review your plan materials for the details of your specific dental plan.

** The Maximum Allowable Charge (MAC) is the maximum amount that can be billed for a covered procedure, based on contracted fees for network dentists.

*** Internal reporting as of November 2021 for DPPO customers who use myCigna and customers who do not use myCigna results may vary.

The dentists who participate in the Cigna Healthcare network are independent practitioners solely responsible for the treatment provided to their patients. They are not agents of Cigna Healthcare. In Texas, the insured dental plan is known as Cigna Dental Choice, and this plan uses the national Cigna DPPO network.

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VISION Care

EYEMED® PLAN

The EyeMed vision plan will send all enrolled employees an ID card, with your name on it, in a welcome package. The package will include two ID cards and a list of local doctors accepting your insurance near your home address. But, you don't need an ID card to receive care. EyeMed members can use an EyeMed network provider or an out of network (non-participating) provider. If you use a non-participating provider, you will get a lesser benefit. If you use an EyeMed provider, the provider can confirm your enrollment directly with EyeMed, and apply any benefits or discounts at the time of service.

When you obtain services from an EyeMed doctor, you get the most value from your vision benefit. And with the largest network of highly qualified private practice doctors, it's easy to find a doctor near your home or work. To verify your doctor is an EyeMed doctor or to locate an EyeMed doctor:

- Visit www.EyeMed.com, or
- Call Member Services at **1-866-804-0982**.

And using your EyeMed benefit is simple

To access your benefits, simply:

- Make an appointment with an EyeMed doctor
- Tell the doctor you are a EyeMed member when making the appointment
- Providers will ask for name and date of birth of the member seeking benefits.





40% OFF

additional complete pair of prescription eyeglasses

20% OFF

non-covered items, including non-prescription sunglasses

Find an eye doctor
(Insight Network)

- 866.804.0982
- eyemed.com
- EyeMed Members App
- For LASIK, call 1.800.988.4221

Heads Up

You may have additional benefits.

Log into eyemed.com/member to see all plans included with your benefits.

SUMMARY OF BENEFITS

VISION CARE SERVICES	IN-NETWORK MEMBER COST	OUT-OF-NETWORK MEMBER REIMBURSEMENT
EXAM SERVICES		
Exam	\$10 copay	Up to \$52
Retinal Imaging	Up to \$39	Not covered
CONTACT LENS FIT AND FOLLOW-UP		
Fit and Follow-up - Standard	Up to \$40	Not covered
Fit and Follow-up - Premium	10% off retail price	Not covered
FRAME		
Frame	\$0 copay; 20% off balance over \$175 allowance	Up to \$82
STANDARD PLASTIC LENSES		
Single Vision	\$0 copay	Up to \$55
Bifocal	\$0 copay	Up to \$75
Trifocal	\$0 copay	Up to \$95
Lenticular	\$0 copay	Up to \$95
Progressive - Standard	\$30 copay	Up to \$75
Progressive - Premium Tier 1 - 3	\$50 - 75 copay	Up to \$75
Progressive - Premium Tier 4	\$30 copay; 20% off retail price less \$120 allowance	Up to \$75
LENS OPTIONS		
Anti Reflective Coating - Standard	\$45	Not covered
Anti Reflective Coating - Premium Tier 1 - 2	\$57 - 68	Not covered
Anti Reflective Coating - Premium Tier 3	20% off retail price	Not covered
Photochromic - Non-Glass	\$75	Not covered
Polycarbonate - Standard	\$40	Not covered
Polycarbonate - Standard < 19 years of age	\$0 copay	Up to \$32
Scratch Coating - Standard Plastic	\$15	Not covered
Tint - Solid and Gradient	\$15	Not covered
UV Treatment	\$15	Not covered
All Other Lens Options	20% off retail price	Not covered
CONTACT LENSES		
Contacts - Conventional	\$0 copay; 15% off balance over \$150 allowance	Up to \$105
Contacts - Disposable	\$0 copay; 100% of balance over \$150 allowance	Up to \$105
Contacts - Medically Necessary	\$0 copay; paid in full	Up to \$210
OTHER		
Hearing Care from Amplifon Network	Up to 66% off hearing aids; call 1.877.203.0675	Not covered
LASIK or PRK from U.S. Laser Network	15% off retail or 5% off promo price; call 1.800.988.4221	Not covered
FREQUENCY	ALLOWED FREQUENCY - ADULTS	ALLOWED FREQUENCY - KIDS
Exam	Once every 12 months from the date of service	Once every 12 months from the date of service
Frame	Once every 12 months from the date of service	Once every 12 months from the date of service
Lenses	Once every 12 months from the date of service	Once every 12 months from the date of service
Contact Lenses	Once every 12 months from the date of service	Once every 12 months from the date of service

(Plan allows member to receive either contacts and frame, or frames and lens services)

EyeMed reserves the right to make changes to the products available on each tier. All providers are not required to carry all brands on all tiers. For current listing of brands by tier, call 866.939.3633. No benefits will be paid for services or materials connected with or charges arising from: medical or surgical treatment, services or supplies for the treatment of the eye, eyes or supporting structures; Refraction, when not provided as part of a Comprehensive Eye Examination; services provided as a result of any Workers' Compensation law, or similar legislation, or required by any governmental agency or program whether federal, state or subdivisions thereof; orthoptic or vision training, subnormal vision aids and any associated supplemental testing; Aniseikonic lenses; any Vision Examination or any corrective Vision Materials required by a Policyholder as a condition of employment; safety eyewear; solutions, cleaning products or frame cases; non-prescription sunglasses; plano (non-prescription) lenses; plano (non-prescription) contact lenses; two pair of glasses in lieu of bifocals; electronic vision devices; services rendered after the date an Insured Person ceases to be covered under the Policy, except when Vision Materials ordered before coverage ended are delivered, and the services rendered to the Insured Person are within 31 days from the date of such order; or lost or broken lenses, frames, glasses, or contact lenses that are replaced before the next Benefit Frequency when Vision Materials would next become available. Fees charged by a Provider for services other than a covered benefit and any local, state or Federal taxes must be paid in full by the Insured Person to the Provider. Such fees, taxes or materials are not covered under the Policy. Allowances provide no remaining balance for future use within the same Benefit Frequency. Some provisions, benefits, exclusions or limitations listed herein may vary by state. Plan discounts cannot be combined with any other discounts or promotional offers. In certain states members may be required to pay the full retail rate and not the negotiated discount rate with certain participating providers. Please see online provider locator to determine which participating providers have agreed to the discounted rate.

Ready to live your best EyeMed life?

There's so much more to your vision benefits than copays and coverage. Get ready to see the good stuff for yourself.

Your network is the place to start

See who you want, when you want. You have thousands of providers to choose from – independent eye doctors, your favorite retail stores, even online options.

Keep your eyes open for extra discounts*

Members already save an average 76% off retail using their EyeMed benefits,¹ but our long list of special offers takes benefits even further.

Remember, you're never alone

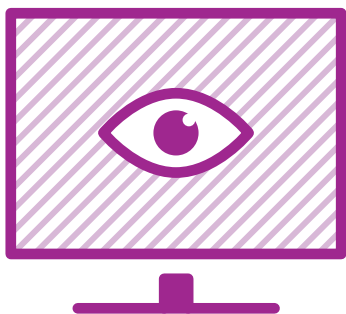
We're always here to help you use your benefits like a pro. Stay in-the-know with text alerts or healthy vision resources from the experts. If it can make benefits easier for you, we do it.

*Discounts are not insurance. Available at participating providers.

¹ Based on weighted average of sample transactions: EyeMed Insight network/\$10 exam copay/\$10 materials copay/\$150 frame or contact lens allowance. 2021 EyeMed Commercial BOB stats.



eye
Med



Create a member account at eyemed.com/member

Everything is right there in one spot. Check claims and benefits, see special offers, estimate costs and find an eye doctor – search for one with the hours, location and brands you want. For maximum mobility, try the EyeMed App (Google Play or App Store).

This information is available broadly and is not plan or state specific.

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FLEXIBLE Spending Accounts (FSA)

Flexible Spending Accounts allow you to set aside dollars from your salary, before paying taxes, to pay for certain out-of-pocket health and/or dependent care expenses. Tax savings result because you do not have to pay income or FICA taxes on the amount withheld from your paycheck or the reimbursement amount. You do not have to participate in an Anne Arundel County Public Library (AACPL) sponsored health plan to participate in a Flexible Spending Account.

Ameriflex manages the FSA plan for our participants. **You must enroll each year if you want to participate in a Health Care or Dependent Care FSA, even if you are currently contributing to a reimbursement account.**

Health Care Spending Account

You may set aside \$120 to \$3,200 annually in a Health Care Spending Account to pay for qualified medical, prescription drug co-payments and certain over-the-counter (OTC) medications, dental and vision care expenses. The health care expenses may be for you, your spouse, or your eligible dependents. It is no longer necessary that a FSA dependent qualify as a “tax dependent” for purposes of income taxes in order for the employee to claim reimbursements. By signing the FSA Claim form you certify the eligibility of your dependent. The Health Care FSA allows the re-imbursement of medical expenses of an employee’s child up to age 26.

The Health Care FSA is used for tax-deductible health care expenses not paid by insurance. Whether an expense is eligible for reimbursement under the Health Care FSA is determined under IRS rules. For information on whether an expense is eligible visit Ameriflex website at <https://myameriflex.crunch.help/participants/eligible-expenses>

Dependent Care Spending Account

The Dependent Care Account helps you pay the cost of day care for one or more “Qualifying Individuals” so you (or you and your spouse, if you are married) can work. **A “Qualifying Individual” is defined as:**

- your child (including a stepchild), brother, sister, step-brother or stepsister (or a descendant of any of those, such as your grandchild or your niece or nephew) who is under the age of 13, who has the same principal residence as you for at least half of the tax year and who does not provide at least half of his or her own support for the current calendar year.

- your spouse (for purposes of federal law) who is physically or mentally incapable of taking care of himself or herself and who has the same principal residence as you for at least half of the tax year; or
- any person who qualifies as your dependent for tax purposes (using the same definition of dependent for tax purpose that applies to medical benefits under the Benefits Eligibility section of this Guide, except that the special rule for children of divorced or separated parents does not apply) who is physically or mentally incapable of taking care of himself or herself and who has the same principal residence as you for at least half of the tax year.

If you are single or are married and filing a joint tax return, you may contribute up to \$5,000 each calendar year. If you are married and filing a separate tax return, you may contribute up to \$2,500 per year. However, your total contributions for the year cannot exceed the lesser of your earned income or, if you are married, your spouse’s earned income. For purpose of this limit, if your spouse is either a full-time student or is incapable of self-care, your spouse will be deemed to have earned income for each month that he or she is a full-time student or incapacitated. The amount of deemed earnings will be \$250 a month, if you provide care for one Qualifying Individual, or \$500 a month, if you provide care for more than one Qualifying Individual.

The Dependent Care FSA is used for dependent care expenses that allow you (or you and your spouse, if married) to work or look for work, or that allow your spouse to attend school full-time. Expenses incurred for services outside your household may be reimbursed only if incurred for the care of (i) a Qualifying Individual who is a qualifying child under thirteen years or age or (ii) another Qualifying Individual who regularly spends at least eight hours each day in your household. In addition, if the services are provided by a Dependent Care Center, the Center must comply with applicable laws and regulations of a State or local government. A “Dependent Care Center” is any facility services for any of the individuals.

Under the Internal Revenue Code, you also may reduce your taxes by taking a dependent care tax credit. However, any amounts which you exclude from income under the Dependent Care FSA will reduce, dollar for dollar, the tax credit available.

Consult your tax advisor to determine whether the FSA or the tax credit gives the greater tax advantage for you.

You may participate in one or both of the Flexible Spending Accounts, but the Health Care and Dependent Care spending accounts are separate. Money cannot be transferred from one account to the other.

Receiving Your Reimbursement

Ameriflex processes reimbursement claims daily. You can download their mobile app and take photos of your receipt and upload it to your account or you can submit paper claims via fax or on the computer. If you sign up for direct deposit reimbursement your claims will process and pay to your bank within 3 days. If you submit paper claims there is a \$25 minimum reimbursement amount before payments will be released. If your claim is for less than \$25, your reimbursement will be held until you file additional claims to hit the \$25 amount or it will automatically pay at the end of each month if it is less than \$25. You may be reimbursed from the Health Care FSA at any time throughout the year for expenses up to the annual amount you elected to contribute. For the Dependent Day Care FSA, however, you may only be reimbursed up to your current balance. If you file a reimbursement request for more than your Dependent Day Care FSA current balance, it will be held until additional contributions have been added to your account. In addition, day care expenses are not reimbursed until the end of the time period incurred. For example, expenses for summer camp from June 1 –15 would not be reimbursed until after June 15th. Sign up for Direct Deposit for faster access to your FSA reimbursement dollars. Visit the Ameriflex FSA website www.myameriflex.com to authorize direct deposit for FSA funds.

FSA Deadlines

All FSA claims must be submitted to Ameriflex by the next March 31 following the end of the Plan Year. For the 2024 Plan Year, all FSA claims must be submitted by March 31, 2025.

There is a 2 ½ month “Grace Period” following the end of the Plan Year in which you can continue to incur expenses for that Plan Year for both the Health Care and Dependent Care FSA. So, you actually have until March 15, 2025 to incur eligible expenses for reimbursement.

Because of the FSA tax advantages, the IRS places strict limits on them, including a “Use-It-or-Lose-It” rule that means that if you have unused dollars in your account and you have not incurred eligible expenses by the end of the year or by the end of the Grace Period that follows the plan year, you cannot roll the leftover amount over to the next plan year, and unused dollars cannot be paid out to you. So plan carefully when deciding how much you want to contribute to the FSA.

Special FSA Distributions for Reservists

The Heroes Earning Assistance and Relief Tax Act of 2008 (HEART Act) permits qualified reservist distributions of unused amounts in health flexible spending accounts to reservist ordered or called to active duty for at least 180 days or on an indefinite basis. Contact the Benefits Team for additional information.

Terminating or Retiring in 2025?

If you retire or end County employment during the plan year, only expenses incurred while you were still an Active Employee will be considered for reimbursement (except if you are eligible and elect to continue Health Care FSA coverage under COBRA).



GROUP *Life Insurance*

Group Life Insurance Program Overview

The Library group life insurance benefit is insured by MetLife. Library employees are offered group term life and accidental death and dismemberment insurance based on their employment classification. Life insurance benefits are pro-rated for eligible part-time employees.

Voluntary optional term life insurance for yourself, your spouse and/or your children (up to age 26) is also available. Cost is based on the amount of coverage you elect, and your age as of January 1st of each year. Spouse's coverage is based on their age as of January 1st of each year. Refer to the chart below for details.

Additional details on group life and AD&D benefits can be found in your group insurance certificate (MetLife plan booklet). The controlling provision will be in the group policy issued by MetLife. Neither the certificate nor the information presented in this document modify the group policy or the insurance coverage in any way.

Life Insurance Plan Description

Anne Arundel County Public Library's Life Insurance plans are term insurance. Term insurance policies provide protection while you are employed with Anne Arundel County Public Library. The policy does not earn interest or pay dividends to policyholders. Basic group life coverage from the Library does not continue into retirement. Benefits are pro-rated for part-time employees eligible for life insurance. Basic and Optional Life Insurance policy values reduce by 35% the next pay period following your 65th birthday.

Life Insurance Beneficiary Designation

All eligible new employees are required to identify a beneficiary who will receive the life insurance benefit in the event of the employee's death. It is important to review your beneficiaries, especially following major life events such as marriage, divorce, birth or adoption of a child or a death in your family. Beneficiary designations may be updated at any time. To change your life insurance beneficiary, fill out a beneficiary change form. Beneficiary change forms are available in Human Resources.

AACPL Employees

Basic Term Life (<i>paid by AACPL</i>)	\$10,000
Optional Term Supplemental Life (<i>\$200,000 is Guaranteed Issue Amount</i>) <i>*New Hires Only are Guaranteed Issue*</i>	\$25,000 to \$400,000
Optional Spouse Life (<i>\$25,000 is the Guaranteed Issue Amount</i>) <i>*New Hires and Marriage Events are Guaranteed Issue*</i>	\$5,000, \$25,000 or \$50,000
Optional Child Life (<i>up to age 26</i>)	\$2,500, \$5,000 or \$10,000

Note: Coverage for spouse and children cannot exceed 50% of the Employee's combined Basic & Optional Life Insurance policy value. Basic and Optional Life. Basic and Optional Life insurance policy values reduce by 35% the pay period following your 65th birthday.

Spouse Life Rates
(Based on Employee's Age as of January 1st)
All rates are Per \$1,000

Age	RATE
<25	\$0.07
25-29	\$0.08
30-34	\$0.10
35-39	\$0.11
40-44	\$0.12
45-49	\$0.17
50-54	\$0.25
55-59	\$0.45
60-64	\$0.68
65-69	\$1.29
70+	\$2.08

Optional Life Rates
(Based on Employee's Age as of January 1st)
All rates are Per \$1,000

Age	RATE
<30	\$0.06
30-34	\$0.07
35-39	\$0.08
40-44	\$0.09
45-49	\$0.12
50-54	\$0.18
55-59	\$0.31
60-64	\$0.47
65-69	\$0.89
70+	\$1.54

Monthly Child Life Rates \$.11 per \$1,000

To enroll multiple children in Optional Child Life coverage, the total coverage amount must be selected. (example: coverage of \$2,500 for 3 children will total \$7500 in total coverage.)

Note: Coverage for spouse and dependent children cannot exceed 50% of the Employee's combined Basic & Optional Life Insurance policy value.

What is the "Excess Ins" deduction on my paycheck?

If you receive more than \$50,000 in Basic Life Insurance benefits, the IRS requires that you be taxed on the value of employer-provided group term life insurance over \$50,000. The taxable value of this life insurance coverage is called "imputed income" and reflected on your paycheck stub as "Excess Ins." Even though you don't receive cash, you are taxed as if you received cash in an amount equal to the value of this coverage. You pay taxes on the amount of term life coverage over \$50,000. To avoid the Imputed Income Tax on Basic Life Insurance, you may elect to freeze your basic life policy at \$50,000 instead of a policy value equal to two times your salary to a maximum of \$100,000. Contact the Benefits Team for more information.

No Duplication of Benefits or Enrollment

You cannot have duplicate coverage under the County life insurance program. If you and your spouse are both County employees eligible for County life insurance, neither of you may enroll in Spouse Life insurance. (This also applies to County retirees enrolled in the life insurance program.) Also, children of County employees cannot have duplicate coverage under both parents, or coverage as a child and as an employee. MetLife will only pay benefits for one policy. Dependent eligibility requirements for group life insurance are the same as the requirements for all other County benefits.

Accidental Death & Dismemberment (AD&D)

The Library's plan includes AD& D coverage for employees that pays a benefit for loss of life or other injuries resulting from a covered accident. Injuries covered may include loss of sight or speech, paralysis and dismemberment of hands or feet.

Accelerated Benefit Option

If you are determined to be terminally ill (have a life expectancy of less than 12 months and meet other eligibility requirements), you may be eligible to receive up to 75 percent, or a maximum of \$500,000, of your group term life insurance benefit. This benefit allows you to use the proceeds as you desire — whether to cover medical expenses or to maintain your quality of life. In the event

of your death, your beneficiary will receive a benefit payout which has been reduced by the amount you receive.

Continuation of Coverage

Active employees enrolled in Optional Life Insurance for at least 60 days prior to retirement may elect to continue Optional Life insurance coverage into retirement under the County group policy.

If any of your Life insurance from MetLife ends or reduces for any reason other than failure to pay premiums, the Right to Convert provision allows you to convert your coverage to certain types of individual life insurance policies without having to provide evidence of insurability. You must apply for conversion and pay the required premium to MetLife within 31 days after group coverage ends or reduces. AD&D coverage may not be converted under this provision.

If your insurance ends because your employment terminates, you may be eligible to buy group life insurance from MetLife through the Portability provision, assuming you meet the eligibility requirements.

MetLife has arranged for financial professionals with Massachusetts Mutual Life Insurance Company (MassMutual) to help explain your options, since MetLife cannot provide you with individual guidance. To begin this process, you can arrange a meeting with a local MassMutual financial professional by calling calling **877-275-6387**.

Premium Waiver

If you are enrolled in Optional Life Insurance coverage, and have not worked for a period of 180 days, and are completely disabled, you may be eligible for a waiver (no payment) of your Optional Life Insurance premium. You, the County, and your physician must complete the required forms. Please contact the Benefits Team for an application form.

Additional details on group life and AD& D benefits can be found in your group insurance certificate (MetLife plan booklet). The controlling provisions will be in the group policy issued by MetLife. Neither the certificate nor the information presented in this document modify the group policy or the insurance coverage in any way. If you have additional questions, please contact the Benefits Team.

Retiree Life Insurance

Retirees are not eligible for Basic Life insurance, Spouse Life insurance or Child Life insurance.

Active employees who are enrolled in the Optional Life Insurance plan for at least 60 days prior to retirement may elect to continue Optional Life Insurance coverage into retirement. The election must be made prior to your retirement date, and may not be made after retirement commences. Retirees who are enrolled in Optional Life Insurance may not increase your policy value at any time. **Optional Life Insurance policy values reduce by 35% the pay period following your 65th birthday.**

2025 Optional Life Rates for Individuals Retired before 2/1/2000			
POLICY VALUE	MONTHLY RATE		
\$6,500	\$41.31		
2025 Optional Life Rates for Individuals Retired after 2/1/2000			
POLICY VALUE	MONTHLY < 50 (\$0.21 per \$1000)	MONTHLY 50-64 (\$0.63 per \$1000)	MONTHLY 65+ (\$2.45 per \$1000)
\$25,000	\$5.25	\$15.75	\$61.25
\$50,000	\$10.50	\$31.50	\$122.50
\$75,000	\$15.75	\$47.25	\$183.75
\$100,000	\$21.00	\$63.00	\$245.00
\$125,000	\$26.25	\$78.75	\$306.25
\$150,000	\$31.50	\$94.50	\$367.50
\$175,000	\$36.75	\$110.25	\$428.75
\$200,000	\$42.00	\$126.00	\$490.00
\$225,000	\$47.25	\$141.75	\$551.25
\$250,000	\$52.50	\$157.50	\$612.50
\$275,000	\$57.75	\$173.25	\$673.75
\$300,000	\$63.00	\$189.00	\$735.00
\$325,000	\$68.25	\$204.75	\$796.25
\$350,000	\$73.50	\$220.50	\$857.50
\$375,000	\$78.75	\$236.25	\$918.75
\$400,000	\$84.00	\$252.00	\$980.00

OTHER *Benefits*

The United Legal Benefits Plan (ULB)

The ULB Plan is a group legal insurance plan that provides comprehensive legal protection for you and your family for only \$19.50 per month. (12-month enrollment is required.) All legal matters are covered by the Plan. Many, such as preparation of wills, review of legal documents, unlimited advice and consultation, and legal representation are included for no additional charge. All other legal needs are provided at discounts of at least 25%. You select a local law firm and all contact is private and confidential between you and your chosen attorney.



BENEFITS *Eligibility*

Who is Eligible for Benefits

Benefits are effective the first of the month following your hire date (if you are hired prior to the 15th of the month) or qualifying event date. The only exception is for birth or adoptions. They are effective the date of the event. **You have 31 days from the date of the event to notify us of the event.**

Individuals eligible for benefits include:

- Full-time or part-time permanent budgeted employees (working 50% or more of the workweek) of Anne Arundel County Public Library (AACPL) are eligible for all benefits in this guide.
- Retirees who are currently receiving a monthly County retirement pension who have not waived coverage. Retirees are eligible only if they were eligible for health insurance as an active employee.
- Surviving Spouses of deceased AACPL retirement system retirees who were previously covered by their spouse's insurance plan, and who will receive a surviving spouse pension benefit.

Eligible dependents include:

- Your legal spouse, as recognized in the State of Maryland (not including common law spouses).
- Your child, including a stepchild, adopted child, or biological child, is eligible until the end of the month in which the child turns 26.
- Your dependent child of any age who is physically/mentally incapable of self-support (as specified through IRS guidelines) and whose disability began before age 26 and while the child was covered under the Plan.
- Your dependent child for whom you are the legal guardian. Guardianship ends with the courts at age 18; so does your coverage for the child unless you adopt him/her.

Note: It is your responsibility to notify Human Resources each time you have a change in your eligible dependents and to no-tify the Benefits Team within 31 days of qualifying events such as marriage, a newborn's birth or loss of other insurance coverage.

Dependent Documentation

Dependent documentation is required with new employee benefit enrollments and new retiree benefit enrollments. Documentation is also required for dependents added to your plan during open enrollment and following a mid-year qualifying event. Dependent documentation includes copies of your mar-

riage certificate, dependent's birth certificates and dependent's social security cards. Birth registration notices are not accepted as proof of birth. Refer to the Making Mid-year Changes section for additional information on dependent documentation.

Dependent Type and Documentation Needed

Spouse

- Copy of official state marriage certificate dated and signed by the appropriate State or County official.
- A copy of your spouse's social security card.
- A copy of Medicare card if your spouse is enrolled in Medicare.
- Any qualifying life event throughout the year that has you adding your spouse (excluding marriage) will require proof of joint ownership. In addition to an official state marriage certificate dated and signed by the appropriate State or County official, you must provide one of the following documents to confirm joint ownership. Please redact all social security numbers and financial data.
- Standard proof of joint ownership includes:
 - Mortgage statement
 - Bank statement (bank account verification letter showing active status)
 - Active lease agreement
 - Homeowners Insurance
 - Renters Insurance
 - State Tax Return (within 1 year)
 - Credit card statement (includes: department stores; and care credit)
 - Property tax
 - Current-year state tax return listing spouse/partner
 - Current-year mortgage interest/mortgage insurance
 - Warranty deed
 - Auto loans
 - Current-year federal tax return listing the spouse/dependent as a dependent

Child

- Copy of child's official state birth certificate dated and signed by the appropriate State. **Note: Maryland Birth Registration Notices are not accepted as dependent documentation.**
- For stepchildren, provide a copy of the child's official state birth certificate and a copy of your official state marriage certificate.
- For adopted children, provide a copy of the court order placing the child pending final adoption or a copy of the final adoption decree signed by a judge.

- For court appointed guardianships of grandchildren, in cases where the guardianship is for 12 months or longer, provide a copy of court document signed by a judge.
- A copy of the child's social security card.
- A copy of Medicare card if the child is enrolled in Medicare.

Note: Temporary custody and guardianships under 12 months are not eligible for County insurance enrollment.

Enrolling During Open Enrollment & Throughout the Year

Anne Arundel County Public Library's benefits fall into two different enrollment categories. Most benefits are limited enrollment, allowing you to enroll only as a new hire, during the annual open enrollment period, or if you qualify to make a mid-year change in coverage that is permitted under the Plan (and under IRS rules).

Other benefits, such as voluntary benefits, allow you to enroll at any time during the year (subject to any administrative procedures that may be imposed by the Plan or an insurance carrier). You may not change your elections mid-year for limited enrollment benefits except under limited conditions as described in the Making Mid-Year Changes section below.

Making Mid-Year Changes

If you wish to make a mid-year change to your benefit elections, you must contact the AACPL Human Resources Team within 31 days after the qualifying event, and provide a benefits change form or go to the ADP portal with supporting documentation. Your change request must be consistent with the qualifying event. Proof of other coverage is required for mid-year requests to cancel dependent coverage.

Examples of Qualifying Status Change Events:

- Change in dependents due to birth, adoption, marriage, divorce, death, or reaching the maximum age limit for the plan.
- Involuntary loss of other medical insurance coverage for yourself or your dependents.
- You or your dependent child's enrollment in or loss of SCHIP, Medicaid, Medicare or Medical Assistance coverage.
- Significant mid-year change in cost or plan coverage in the Anne Arundel County sponsored plans.

Consistent Coverage Level for Employees

Four coverage level options are available: Individual, Parent & Child, Employee/Retiree & Spouse, or Family. Employees must have a consistent coverage level for the medical, dental and vision plans. Retirees may elect a different coverage level for each insurance plan.

Duplicate Coverage

A husband and wife who are both active AACG employees and/or retirees may not have duplicate coverage under any plan by covering each other under separate enrollments. Also, children of two employees and/or retirees may not be covered twice under both parents' plans. This rule includes life insurance, medical, dental and vision coverage. It is your responsibility to make sure that you or your dependents do not have duplicate County coverage. Duplicate benefits will not be paid. In the event benefits are paid, you will be responsible for reimbursing the County. There are no opt out credits for married County employees.

Special Enrollment Periods for Employees and Dependents

If you decline enrollment in the Plan's health coverage options for yourself or your dependents (including your spouse) because of other health insurance or group health plan coverage, you may be able to enroll yourself and your dependents in the Plan's health coverage features if you or your dependents lose eligibility for that other coverage (or if an employer stops contributing towards your or your dependents' other coverage). However, you must request enrollment within 31 days after your or your dependents' other coverage ends (or after the employer stops contributing toward the other coverage).

You (or your dependent) will be treated as losing eligibility for other coverage if the coverage is no longer available because you (or your dependent) have reached a lifetime limit for all benefits under that coverage. In that case, you must request enrollment within 31 days of the date that a claim is denied, in whole or in part, because of reaching that lifetime limit, or, if the other coverage is COBRA continuation coverage, within 31 days after a claim that would exceed the lifetime limit is incurred.

In addition, if you have a new dependent as a result of marriage, birth, adoption, or placement for adoption, you may be able to enroll yourself and your dependents. However, you must request enrollment within 31 days after the marriage, birth, adoption, or placement for adoption.

To request special enrollment or obtain more information, contact Human Resources at humanresources@aacpl.net or call 410-222-7107.

INSTRUCTIONS FOR BENEFIT ENROLLMENTS AND MID-YEAR CHANGES

Event	Action Required	Enrollment Deadline	Coverage Effective Date
Open Enrollment Change	<ol style="list-style-type: none"> 1. Enter and save your change election in the online Open Enrollment section of ADP. 2. Send all required dependent documentation to Human Resources before the enrollment deadline. 	October 31, 2024	January 1, 2025
Marriage	<ol style="list-style-type: none"> 1. Enter and save your election & your spouse's name, social security number & birth date in the online Employee Self Service (ESS) section of ADP. 2. Upload all required dependent documentation via ADP's ESS before the enrollment deadline. 	31 days after marriage	1st of the month following the marriage
Newborn	Enter and save your election & your child's name and birth date via ADP's ESS or contact Human Resources. Newborns will be temporarily enrolled for 31 days pending receipt of official birth certificate and social security card.	31 days after birth	Child's date of birth
Retirement	Send completed enrollment form and all required documentation to Human Resources before the enrollment deadline.	31 days after retirement date	Retirement date
Loss of Coverage Elsewhere	<ol style="list-style-type: none"> 1. Enter and save your election via ADP's ESS. 2. Send a Certificate of Prior Coverage or employer letter listing the insurance end date, and all required dependent documentation to the Benefits Team before the enrollment deadline. 	31 days after coverage end date	1st of month after coverage end date
Cancel Dependent Coverage Mid-Year	<ol style="list-style-type: none"> 1. Enter and save your election via ADP's ESS 2. Upload a Certificate of Prior Coverage or employer letter listing the insurance end date, and all required dependent documentation to ADP's ESS before the enrollment deadline. 	31 days after other coverage began	1st of month following notice of change to the Benefits Office. Retroactive adjustments are not allowed.
Divorce	<ol style="list-style-type: none"> 1. Enter and save your election via ADP's ESS. 2. Send a copy of your divorce decree signed by a judge or court official to Human Resources. 	31 days following divorce	Coverage ends at the end of the month of the divorce. Employees & retirees will be responsible for insurance claims incurred by ex-spouses who are not removed from the insurance plan within 31 days after the divorce.

IMPORTANT *Legal Notices and Information*

The Newborns' and Mothers' Health Protection Act of 1996 (NMHPA)

The Newborns' and Mothers' Health Protection Act of 1996 (NMHPA) affects the amount of time you and your newborn child are covered for a hospital stay following childbirth. In general, group health plans and health insurance issuers that are subject to NMHPA may NOT restrict benefits for a hospital stay in connection with childbirth to less than 48 hours following a vaginal delivery or 96 hours following a delivery by Cesarean section. If you deliver in the hospital, the 48-hour (or 96-hour) period starts at the time of delivery. If you deliver outside the hospital and you are later admitted to the hospital in connection with childbirth, the period begins at the time of the admission. Although the NMHPA prohibits group health plans and health insurance issuers from restricting the length of a hospital stay in connection with childbirth, the plan or health insurance issuer does not have to cover the full 48-hours (or 96-hours) in all cases. If the attending provider, in consultation with the mother, determines that either the mother or the newborn child can be discharged before the 48-hour (or 96-hour) period, the group health plan and health insurance issuers do not have to continue covering the stay for which ever one of them is ready for discharge. Important: In order to have your newborn added to a policy, you must enroll the newborn through the Office of Personnel within 31 days of birth.

The Women's Health and Cancer Rights Act of 1998 (WHCRA)

The Women's Health and Cancer Rights Act of 1998 (WHCRA) is a federal law that provides protections to patients who choose to have breast reconstruction in connection with a mastectomy. As required by the WSCRA this plan provides coverage for:

- All stages of reconstruction of the breast on which the mastectomy has been performed;
- Surgery and reconstruction of the other breast to produce a symmetrical appearance; and
- Prosthesis and physical complications of all stages of mastectomy, including lymphedema.

Such coverage may be subject to annual deductibles and coinsurance provisions as may be deemed appropriate and are consistent with those established for other benefits under the plan or coverage. Written notice of the availability of such coverage shall be delivered to the participant upon enrollment and annually thereafter.

Non-Assignment of Benefits

No participant or beneficiary may transfer, assign or pledge any Plan benefits.

Benefits Appeal Process

The County Benefit vendors are committed to processing claims in accordance with the County contract. If you have questions regarding how a claim was processed, first contact the plan Member Services department. If the matter is not resolved by contacting Member Services, telephone the County Benefits Team on **410-222-7400**. The next step is to submit an appeal for review by an independent party. Your appeal request should include details about the claim including the date of service, physician or facility where the service was received, patient's name, and membership ID number. Also include the reasons why you believe the claim was improperly processed. Please refer to the plan member handbook for deadlines for submitting an appeal.

Address your appeal to:

Aetna, Inc.
PO Box 981106
El Paso, TX 79998-1106

CVS Caremark

Prescription Claim Appeals MC109
P.O. Box 52084
Phoenix, AZ 85072-2084
Fax: 866-443-1172

General Notice Of COBRA Continuation Coverage Rights ** Continuation Coverage Rights Under COBRA**

This COBRA Notice section applies to employees, retirees and covered spouses and dependents who have health coverage under the Plan. For purposes of this notice, “Plan” refers only to the medical, prescription drug, dental, vision and health care flexible spending account benefits described in this Summary and this notice is not intended to apply to any other type of benefit.

Introduction

This notice contains important information about your right to COBRA continuation coverage, which is a temporary extension of coverage under the Plan. This notice generally explains COBRA continuation coverage, when it may become available to you and your family, and what you need to do to protect the right to receive it.

The right to COBRA continuation coverage was created by a federal law, the Consolidated Omnibus Budget Reconciliation Act of 1985 (COBRA). COBRA continuation coverage can become available to you when you would otherwise lose your group health coverage. It can also become available to other members of your family who are covered under the Plan when they would otherwise lose their group health coverage. For additional information about your rights and obligations under the Plan and under federal law, you should review the Plan’s Summary Plan Description or contact the Plan Administrator.

What is COBRA Continuation Coverage?

COBRA continuation coverage is a continuation of Plan coverage when coverage would otherwise end because of a life event known as a “qualifying event.” Specific qualifying events are listed later in this notice. After a qualifying event, COBRA continuation coverage must be offered to each person who is a “qualified beneficiary.” You, your spouse, and your dependent children could become qualified beneficiaries if coverage under the Plan is lost because of the qualifying event. Under the Plan, qualified beneficiaries who elect COBRA continuation coverage must pay for COBRA continuation coverage.

If you are an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because either one of the following qualifying events happens:

- Your hours of employment are reduced, or
- Your employment ends for any reason other than your gross misconduct.

If you are the spouse of an employee, you will become a qualified beneficiary if you lose your coverage under the Plan because any of the following qualifying events happens:

- Your spouse dies;
- Your spouse’s hours of employment are reduced;
- Your spouse’s employment ends for any reason other than his or her gross misconduct;
- Your spouse becomes entitled to Medicare benefits (under Part A, Part B, or both); or
- You become divorced or legally separated from your spouse.

Your dependent children will become qualified beneficiaries if they lose coverage under the Plan because any of the following qualifying events happens:

- The parent-employee dies;
- The parent-employee’s hours of employment are reduced;
- The parent-employee’s employment ends for any reason other than his or her gross misconduct;
- The parent-employee becomes entitled to Medicare benefits (Part A, Part B, or both);
- The parents become divorced or legally separated; or
- The child stops being eligible for coverage under the plan as a “dependent child.”

Sometimes, filing a proceeding in bankruptcy under title 11 of the United States Code can be a qualifying event. If a proceeding in bankruptcy is filed with respect to Anne Arundel County Government, and that bankruptcy results in the loss of coverage of any retired employee covered under the Plan, the retired employee will become a qualified beneficiary with respect to bankruptcy. The retired employee’s spouse, surviving spouse, and dependent children will also become qualified beneficiaries if bankruptcy results in the loss of their coverage under the plan.

When is COBRA Coverage Available?

The Plan will offer COBRA continuation coverage to qualified beneficiaries only after the Plan Administrator has been notified that a qualifying event has occurred. When the qualifying event is the end of employment or reduction of hours of employment, death of the employee, commencement of a proceeding in bankruptcy with respect to the employer, or the employee’s becoming entitled to Medicare benefits (under Part A, Part B, or both), the employer must notify the Plan Administrator of the qualifying event.

You Must Give Notice of Some Qualifying Events

For the other qualifying events (divorce or legal separation of the

employee and spouse or a dependent child's losing eligibility for coverage as a dependent child), you must notify the Plan Administrator within 60 days after the qualifying event occurs. You must provide this notice to: **Anne Arundel County Office of Personnel – Benefits Team, 2660 Riva Road, Annapolis, MD 21401.** If the qualifying event is divorce, please provide a copy of your divorce decree showing the divorce date and signature of court official.

How is COBRA Coverage Provided?

Once the Plan Administrator receives notice that a qualifying event has occurred, COBRA continuation coverage will be offered to each of the qualified beneficiaries. Each qualified beneficiary will have an independent right to elect COBRA continuation coverage. Covered employees may elect COBRA continuation coverage on behalf of their spouses, and parents may elect COBRA continuation coverage on behalf of their children.

COBRA continuation coverage is a temporary continuation of coverage. When the qualifying event is the death of the employee, the employee's becoming entitled to Medicare benefits (under Part A, Part B, or both), your divorce or legal separation, or a dependent child's losing eligibility as a dependent child, COBRA continuation coverage lasts for up to a total of 36 months. When the qualifying event is the end of employment or reduction of the employee's hours of employment, and the employee became entitled to Medicare benefits less than 18 months before the qualifying event, COBRA continuation coverage for qualified beneficiaries other than the employee lasts until 36 months after the date of Medicare entitlement. For example, if a covered employee becomes entitled to Medicare 8 months before the date on which his employment terminates, COBRA continuation coverage for his spouse and children can last up to 36 months after the date of Medicare entitlement, which is equal to 28 months after the date of the qualifying event (36 months minus 8 months). Otherwise, when the qualifying event is the end of employment or reduction of the employee's hours of employment, COBRA continuation coverage generally lasts for only up to a total of 18 months. There are two ways in which this 18-month period of COBRA continuation coverage can be extended.

Disability extension of 18-month period of continuation coverage

If you or anyone in your family covered under the Plan is determined by the Social Security Administration to be disabled and you notify the Plan Administrator in a timely fashion, you and your entire family may be entitled to receive up to an additional 11 months of COBRA continuation coverage, for a total maxi-

imum of 29 months. The disability would have to have started at some time before the 60th day of COBRA continuation coverage and must last at least until the end of the 18-month period of continuation coverage. Your notice must include documentation of the Social Security Administration's decision and it must be provided within 60 days after the date of that decision, or, if later, within 60 days after the later of (1) the date the original qualifying event occurred or (2) the date that coverage would otherwise end because of the original qualifying event.

Second qualifying event extension of 18-month period of continuation coverage

If your family experiences another qualifying event while receiving 18 months of COBRA continuation coverage, the spouse and dependent children in your family can get up to 18 additional months of COBRA continuation coverage, for a maximum of 36 months, if notice of the second qualifying event is properly given to the Plan. This extension may be available to the spouse and any dependent children receiving continuation coverage if the employee or former employee dies, becomes entitled to Medicare benefits (under Part A, Part B, or both), or gets divorced or legally separated, or if the dependent child stops being eligible under the Plan as a dependent child, but only if the event would have caused the spouse or dependent child to lose coverage under the Plan had the first qualifying event not occurred.

If You Have Questions

Questions concerning your Plan or your COBRA continuation coverage rights should be addressed to the contact or contacts identified below. For more information about your rights under ERISA, including COBRA, the Health Insurance Portability and Accountability Act (HIPAA), and other laws affecting group health plans, contact the nearest Regional or District Office of the U.S. Department of Labor's Employee Benefits Security Administration (EBSA) in your area or visit the EBSA website at www.dol.gov/ebsa. (Addresses and phone numbers of Regional and District EBSA Offices are available through EBSA's website.)

Keep Your Plan Informed of Address Changes

In order to protect your family's rights, you should keep the Plan Administrator informed of any changes in the addresses of family members. You should also keep a copy, for your records, of any notices you send to the Plan Administrator.

Plan Contact Information
Anne Arundel County Public Library
Human Resources Team
5 Harry Truman Parkway, Annapolis, MD 21401
410-222-7107

NOTICE OF HEALTH INFORMATION PRIVACY PRACTICES

To: Participants in health plans sponsored by Anne Arundel County Government

The health plans or options sponsored by Anne Arundel County Government (referred to in this Notice as the “Health Plans”) may use or disclose health information about participants and their covered dependents as required for purposes of administering the Health Plans. Some of these functions are handled directly by County employees who are responsible for overseeing the operation of the Health Plans, while other functions may be performed by other companies under contract with the Health Plans (those companies are generally referred to as “service providers”). Regardless of who handles health information for the Health Plans, the Health Plans have established policies that are designed to prevent the misuse or unnecessary disclosure of protected health information.

Please note that the rest of this Notice uses the capitalized word, “Plan” to refer to each Health Plan sponsored by Anne Arundel County Government, including any County employees who are responsible for handling health information maintained by the Health Plans as well as any service providers who handle health information under contract with the Health Plans. This Notice applies to each Health Plan maintained by Anne Arundel County Government, including plans or programs that provide medical, vision, prescription drug, dental and health care flexible spending account benefits. However, if any of the Plan’s health benefits are provided through insurance contracts, you will receive a separate notice, similar to this one, from the insurer and only that notice will apply to the insurer’s use of your health information.

The Plan is required by law to maintain the privacy of certain health information about you and to provide you this Notice of the Plan’s legal duties and privacy practices with respect to that protected health information. This Notice also provides details regarding certain rights you may have under federal law regarding medical information about you that is maintained by the Plan.

You should review this Notice carefully and keep it with other records relating to your health coverage. The Plan is required by law to abide by the terms of this Notice while it is in effect. This Notice is effective beginning July 1, 2013 and will remain in effect until it is revised.

If the Plan’s health information privacy policies and procedures are changed so that any part of this Notice is no longer accurate, the Plan will revise this Privacy Notice. A copy of any revised

Privacy Notice will be available upon request to the Privacy Contact Office indicated later in this Notice. Also, if required under applicable law, the Plan will automatically provide a copy of any revised notice to employees who participate in the Plan. The Plan reserves the right to apply any changes in its health information policies retroactively to all health information maintained by the Plan, including information that the Plan received or created before those policies were revised.

Protected Health Information

This Notice applies to health information possessed by the Plan that includes identifying information about an individual. Such information, regardless of the form in which it is kept, is referred to in this Notice as Protected Health Information or “PHI”. For example, any health record that includes details such as your name, street address, date of birth or Social Security number would be covered. However, information taken from a document that does not include such obvious identifying details is also Protected Health Information if that information, under the circumstances, could reasonably be expected to allow a person who receives or accesses that information to identify you as the subject of the information. Information that the Plan possesses that is not Protected Health Information is not covered by this Notice and may be used for any purpose that is consistent with applicable law and with the Plan’s policies and requirements.

How the Plan Uses or Discloses Health Information

Protected Health Information may be used or disclosed by the Plan as necessary for the operation of the Plan. For example, PHI may be used or disclosed for the following Plan purposes:

Treatment. If a provider who is treating you requests any part of your health care records that the Plan possesses, the Plan generally will provide the requested information. (There is an exception for psychotherapy notes. If the Plan possesses any psychotherapy notes, those documents, with rare exceptions, will be used or disclosed only according to your specific authorization.)

For example, if your current physician asks the Plan for PHI in connection with a treatment plan the physician has for you, the Plan generally will provide that PHI to the physician.

Payment. The Plan’s agents or representatives may use or disclose PHI about you to determine eligibility for plan benefits, facilitate payment for services you receive from health care providers, to review claims and to coordinate benefits. This in-

cludes, if appropriate, disclosing information to the Plan Sponsor, as needed to facilitate the Plan's payment function.

For example, if the Plan needs to process a payment to your current physician, but requires additional PHI to process that payment, it may request that PHI from the physician.

Other health care operations. The Plan also may use or disclose PHI as needed for various purposes that are related to the operation of the Plan. These purposes include utilization review programs, quality assurance reviews, contacting providers regarding treatment alternatives, insurance or reinsurance contract renewals and other functions that are appropriate for purposes of administering the Plan. This includes, if appropriate, disclosing information to the Plan Sponsor, as needed to facilitate the Plan's health care operations function.

For example, if the Plan wishes to undertake a review of utilization patterns under the Plan, it may request necessary PHI from your physician.

In addition to the typical Plan purposes described above, PHI also may be used or disclosed as permitted or required under applicable law for the following purposes:

Use or disclosure required by law. If the Plan is legally required to provide PHI to a government agency or anyone else, it will do so. However, the Plan will not use or disclose more information than it determines is required by applicable law.

Disclosure for public health activities. The Plan may disclose PHI to a public health authority that is authorized to collect such information (or to a foreign government agency, at the direction of a public health authority) for purposes of preventing or controlling injury, disease or disability.

The Plan also may disclose PHI to a public health authority or other government agency that is responsible for receiving reports of child abuse or neglect.

In addition, certain information may be provided to pharmaceutical companies or other businesses that are regulated by the Food and Drug Administration (FDA), as appropriate for purposes relating to the quality, safety and effectiveness of FDA-regulated products.

Also, to the extent permitted by applicable law, the Plan may disclose PHI, as part of a public health investigation or intervention, to an individual who may have been exposed to a communicable disease or may otherwise be at risk of contracting or spreading a disease or condition.

Disclosures about victims of abuse, neglect or domestic violence. (The following does not apply to disclosures regarding child abuse or neglect, which may be made only as provided under Disclosure for public health activities.)

If required by law, the Plan may disclose PHI relating to a victim of abuse, neglect or domestic violence, to an appropriate government agency. Disclosure will be limited to the relevant required information. The Plan will inform the individual if any PHI is disclosed as provided in this paragraph or the next one.

If disclosure is not required by law, the Plan may disclose relevant PHI relating to a victim of abuse, neglect or domestic violence to an authorized government agency, to the extent permitted by applicable law, if the Plan determines that the disclosure is necessary to prevent serious harm to the individual or to other potential victims. Also, to the extent permitted by law, the Plan may release PHI relating to an individual to a law enforcement official, if the individual is incapacitated and unable to agree to the disclosure of PHI and the law enforcement official indicates that the information is necessary for an immediate enforcement activity and is not intended to be used against the individual.

Health oversight activities. The Plan may disclose protected health information to a health oversight agency (this includes federal, state or local agencies that are responsible for overseeing the health care system or a particular government program for which health information is needed) for oversight activities authorized by law. This type of disclosure applies to oversight relating to the health care system and various government programs as well as civil rights laws. This disclosure would not apply to any action by the government in investigating a participant in the Plan, unless the investigation relates to the receipt of health benefits by that individual.

Disclosures for judicial and administrative proceedings. The Plan may disclose protected health information in the course of any judicial or administrative proceeding in response to an order from a court or an administrative tribunal. Also, if certain restrictive conditions are met, the Plan may disclose PHI in response to a subpoena, discovery request or other lawful process. In either case, the Plan will not disclose PHI that has not been expressly requested or authorized by the order or other process.

Disclosures for law enforcement purposes. The Plan may disclose protected health information for a law enforcement purpose to a law enforcement official if certain detailed restrictive conditions are met.

Disclosures to medical examiners, coroners and funeral directors following death. The Plan may disclose protected health information to a coroner or medical examiner for the purpose of identifying a deceased person, determining a cause of death, or other duties authorized by law. The Plan also may disclose PHI to a funeral director as needed to carry out the funeral director's duties. PHI may also be disclosed to a funeral director, if appropriate, in reasonable anticipation of an individual's death.

Disclosures for organ, eye or tissue donation purposes. The Plan may disclose protected health information to organ procurement organizations or other entities engaged in the procurement, banking, or transplantation of cadaveric organs, eyes, or tissue for the purpose of facilitating organ, eye or tissue donation and transplantation.

Disclosures for research purposes. If certain detailed restrictions are met, the Plan may disclose protected health information for research purposes.

Disclosures to avert a serious threat to health or safety. The Plan may, consistent with applicable law and standards of ethical conduct, use or disclose protected health information, (1) if it believes the use or disclosure is necessary to prevent or lessen a serious and imminent threat to the health or safety of a person or the public; and the disclosure is made to a person or persons reasonably able to prevent or lessen the threat, including the target of the threat; or (2) if it believes the disclosure is necessary for law enforcement authorities to identify or apprehend an individual because of a statement by an individual admitting participation in a violent crime that the Plan reasonably believes may have caused serious physical harm to the victim or where it appears that the individual has escaped from a correctional institution or from lawful custody.

Disclosures for specialized government functions. If certain conditions are met, the Plan may use and disclose the protected health information of individuals who are Armed Forces personnel for activities deemed necessary by appropriate military command authorities to assure the proper execution of the military mission. Also, the Plan may use and disclose the PHI of individuals who are foreign military personnel to their appropriate foreign military authority under similar conditions.

The Plan may also use or disclose PHI to authorized federal officials for the conduct of lawful intelligence, counter-intelligence, and other national security activities or for the provision of protective services to the President or other persons as authorized by federal law relating to those protective services.

Disclosures for workers' compensation purposes. The Plan may disclose protected health information as authorized by and to the extent necessary to comply with laws relating to workers' compensation or other similar programs.

Uses and Disclosures That Are Not Permitted Without Your Authorization. The Plan will not use or disclose Protected Health Information for any purpose that is not mentioned in this notice, except as specifically authorized by you. If the Plan needs to use or disclose PHI for a reason not listed above, it will request your permission for that specific use and will not use PHI for that purpose except according to the specific terms of your authorization.

Any authorization you provide will be limited to specified information, and the intended use or disclosure as well as any person or organization that is permitted to use, disclose or receive the information must be specified in the Authorization Form. Also, an authorization is limited to a specific limited time period and it expires at the end of that period. Finally, you always have the right to revoke a previous authorization by making a written request to the Plan. The Plan will honor your request to revoke an authorization but the revocation will not apply to any action that the Plan took in accord with the authorization before you informed the Plan that you were revoking the authorization.

No Use or Disclosure of Genetic Information for Underwriting. Under applicable law, the Plan generally may not use or disclose genetic information, including information about genetic testing and family medical history, for underwriting purposes. The Plan may use or disclose PHI for underwriting purposes, assuming the use or disclosure is permitted based on the above rules, but any PHI that is used or disclosed for underwriting purposes will not include genetic information.

"Underwriting purposes" is defined under federal law and generally includes any Plan rules relating to (1) eligibility for benefits under the Plan (including changes in deductibles or other cost-sharing requirements in return for activities such as completing a health risk assessment or participating in a wellness program); (2) the computation of premium or contribution amounts under the Plan (including discounts or payments or differences in premiums based on activities such as completing a health risk assessment or participating in a wellness program); (3) the application of any preexisting condition exclusion under the Plan; and (4) other activities related to the creation, renewal, or replacement of a contract for health insurance or health benefits. However, "underwriting purposes" does not include rules relating to the determination of whether a particular expense or claim is medically appropriate.

Your Health Information Rights

Under federal law, you have the following rights:

You may request restrictions with regard to certain types of uses and disclosures. This includes the uses and disclosures described above for treatment, payment and other health care operations purposes. If the Plan agrees to the restrictions you request, it will abide by the terms of those restrictions. However, under the law, the Plan is not required to accept any restriction. If the Plan determines that a requested restriction will interfere with the efficient administration of the Plan or is otherwise inappropriate, it may decline the restriction. If you want to request a restriction, you should submit a written request describing the restriction to the Privacy Contact Office listed in this Notice.

You may request that certain information be provided to you in a confidential manner. This right applies only if you inform the Plan in writing (submitted to the Privacy Contact Office listed in this Notice) that the ordinary disclosure of part or all of the information might endanger you. For example, an individual may not want information about certain types of treatment to be sent to his or her home address because someone else who lives there might have access to it. In such a case, the individual could request that the information be sent to an alternate address. The Plan will honor such a request if it is reasonable, but reserves the right to reject a request that would impose too much of an administrative burden or financial risk on the Plan

- You may request access to certain medical records possessed by the Plan and you may inspect or copy those records. This right applies to all enrollment, claims processing, medical management and payment records maintained by the Plan and also to any other information possessed by the Plan that is used to make decisions about you or your health coverage. However, there are certain limited exceptions. Specifically, the Plan may deny access to psychotherapy notes and to information prepared in anticipation of litigation.

If you want to request access to any medical records, you should contact the Privacy Contact Office listed in this Notice. If you request copies of any records, the Plan may charge reasonable fees to cover the costs of providing those copies to you, including, for example, copying charges and the cost of postage if you request that copies be mailed to you. You will be informed of any fees that apply before you are charged.

- You may request that protected health information maintained by the Plan be amended. If you feel that certain information maintained by the Plan is inaccurate or incomplete, you may request that the information be amended. The Plan may reject your request if it finds that the information is accu-

rate and complete. Also, if the information you are challenging was created by some other person or organization, the Plan ordinarily would not be responsible for amending that information unless you provide information to the Plan to establish that the originator of the information is not in a position to amend it. If you want to request that any medical record maintained by the Plan be amended, you should provide your request in writing to the Privacy Contact Office listed in this Notice. Your request should describe the records that you want to be changed, each change you are requesting and your reasons for believing that each requested change should be made.

The Plan normally will respond to a request for an amendment within 60 days after it receives your request. In certain cases, the Plan may take up to 30 additional days to respond to your request.

If the Plan denies your request, you will have the opportunity to prepare a statement to be included with your health records to explain why you believe that certain information is incomplete or inaccurate. If you do prepare such a statement, the Plan will provide that statement to any person who uses or receives the information that you challenged. The Plan may also prepare a response to your statement and that response will be placed with your records and provided to anyone who receives your statement. A copy will also be provided to you.

- You have the right to receive details about certain non-routine disclosures of health information made by the Plan. You may request an accounting of all disclosures or health information, with certain exceptions. This accounting would not include disclosures that are made for Treatment, Payment and other health plan operations, disclosures made pursuant to an individual authorization from you, disclosures made to you and certain other types of disclosures. Also, your request will not apply to any disclosures made more than six years before the date your request is properly submitted to the Plan. You may receive an accounting of disclosures once every 12 months at no charge. The Plan may charge a reasonable fee for any additional requests during a 12 month period.
- You have the right to request and receive a paper copy of this Privacy Notice. If the Plan provides this Notice to you in an electronic form, you may request a paper copy and the Plan will provide one. You should contact the Privacy Contact Office identified at the end of this Notice if you want a paper copy.
- You have the right to be notified of a breach of unsecured PHI. If unsecured PHI is used or disclosed in a manner that is not permitted under applicable federal law, you will receive a no-

tice about the breach of unsecured PHI, if such a notice is required by applicable law. Unsecured PHI is PHI that is either in paper form or is in an electronic form that is not considered secure.

Privacy Contact Office and Complaint Procedures

After reading this Notice, if you have questions or complaints about the Plan's health information privacy policies or you believe your health information privacy rights have been violated, you should contact Office of Personnel, Benefits Division, Shaquisha Bishop, Anne Arundel County Government, 2660 Riva Road, Annapolis, MD 21401, **(410) 222-7400**.

In addition to your right to file a complaint with the Plan, you may file a complaint with the U.S. Department of Health & Human Services. (Details are available on the Internet at <http://www.hhs.gov/ocr/privacy>) You will never be retaliated against in any way as a result of any complaint that you file.

Important Notice from Anne Arundel County Government About Your Prescription Drug Coverage and Medicare

Please read this notice carefully and keep it where you can find it. This notice has information about your current prescription drug coverage with Anne Arundel County Government and about your options under Medicare's prescription drug coverage. This information can help you decide whether or not you want to join a Medicare drug plan. If you are considering joining, you should compare your current coverage, including which drugs are covered at what cost, with the coverage and costs of the plans offering Medicare prescription drug coverage in your area. Information about where you can get help to make decisions about your prescription drug coverage is at the end of this notice.

There are two important things you need to know about your current coverage and Medicare's prescription drug coverage:

1. Medicare prescription drug coverage became available in 2006 to everyone with Medicare. You can get this coverage if you join a Medicare Prescription Drug Plan or join a Medicare Advantage Plan (like an HMO or PPO) that offers prescription drug coverage. All Medicare drug plans provide at least a standard level of coverage set by Medicare. Some plans may also offer more coverage for a higher monthly premium.
2. Anne Arundel County Government has determined that the prescription drug coverage offered by the Anne Arundel County Government is, on average for all plan participants, expected to pay out as much as standard

Medicare prescription drug coverage pays and is therefore considered Creditable Coverage. Because your existing coverage is Creditable Coverage, you can keep this coverage and not pay a higher premium (a penalty) if you later decide to join a Medicare drug plan.

When Can You Join A Medicare Drug Plan?

You can join a Medicare drug plan when you first become eligible for Medicare and each year from October 15th through December 7th.

However, if you lose your current creditable prescription drug coverage, through no fault of your own, you will also be eligible for a two (2) month Special Enrollment Period (SEP) to join a Medicare drug plan

What Happens To Your Current Coverage If You Decide to Join A Medicare Drug Plan?

If you decide to join a Medicare drug plan, your current Anne Arundel County Government coverage will be affected. If you elect Part D coverage, coverage under Anne Arundel County Government's plan will end for you and all covered dependents. If you do decide to join a Medicare drug plan and drop your current Anne Arundel County Government coverage, be aware that you and your dependents will be able to get this coverage back at the next open enrollment period.

When Will You Pay A Higher Premium (Penalty) To Join A Medicare Drug Plan?

You should also know that if you drop or lose your current coverage with Anne Arundel County Government and don't join a Medicare drug plan within 63 continuous days after your current coverage ends, you may pay a higher premium (a penalty) to join a Medicare drug plan later.

If you go 63 continuous days or longer without creditable prescription drug coverage, your monthly premium may go up by at least 1% of the Medicare base beneficiary premium per month for every month that you did not have that coverage. For example, if you go 19 months without creditable coverage, your premium may consistently be at least 19% higher than the Medicare base beneficiary premium. You may have to pay this higher premium (a penalty) as long as you have Medicare prescription drug coverage. In addition, you may have to wait until the following October to join.

For More Information About This Notice Or Your Current Prescription Drug Coverage:

Contact the office listed on the next page for further information.

NOTE: You'll get this notice each year. You will also get it before the next period you can join a Medicare drug plan, and if this coverage through AACG changes. You also may request a copy of this notice at any time.

For More Information About Your Options Under Medicare Prescription Drug Coverage:

More detailed information about Medicare plans that offer prescription drug coverage is in the “Medicare & You” handbook. You'll get a copy of the handbook in the mail every year from Medicare. You may also be contacted directly by Medicare drug plans.

For more information about Medicare prescription drug coverage:

- Visit www.medicare.gov
- Call your State Health Insurance Assistance Program (see the inside back cover of your copy of the “Medicare & You” handbook for their telephone number) for help
- Call **1-800-MEDICARE (1-800-633-4227)**. TTY users should call **1-877-486-2048**.

If you have limited income and resources, extra help paying for Medicare prescription drug coverage is available. For information about this extra help, visit Social Security on the web at www.socialsecurity.gov, or call them at **1-800-772-1213 (TTY 1-800-325-0778)**.

Remember: Keep this Creditable Coverage notice. If you decide to join one of the Medicare drug plans, you may be required to provide a copy of this notice when you join to show whether or not you have maintained creditable coverage and, therefore, whether or not you are required to pay a higher premium (a penalty).

Anne Arundel County Public Library
Human Resources Team
5 Harry Truman Parkway, Annapolis, MD 21401
410-222-7107 or humanresources@aacpl.net



Premium Assistance Under Medicaid and the Children’s Health Insurance Program (CHIP)

If you or your children are eligible for Medicaid or CHIP and you’re eligible for health coverage from your employer, your state may have a premium assistance program that can help pay for coverage, using funds from their Medicaid or CHIP programs. If you or your children aren’t eligible for Medicaid or CHIP, you won’t be eligible for these premium assistance programs but you may be able to buy individual insurance coverage through the Health Insurance Marketplace. For more information, visit www.healthcare.gov.

If you or your dependents are already enrolled in Medicaid or CHIP and you live in a State listed below, contact your State Medicaid or CHIP office to find out if premium assistance is available.

If you or your dependents are NOT currently enrolled in Medicaid or CHIP, and you think you or any of your dependents might be eligible for either of these programs, contact your State Medicaid or CHIP office or dial 1-877-KIDS NOW or www.insurekidsnow.gov to find out how to apply. If you qualify, ask your state if it has a program that might help you pay the premiums for an employer-sponsored plan.

If you or your dependents are eligible for premium assistance under Medicaid or CHIP, as well as eligible under your employer plan, your employer must allow you to enroll in your employer plan if you aren’t already enrolled. This is called a “special enrollment” opportunity, and **you must request coverage within 60 days of being determined eligible for premium assistance**. If you have questions about enrolling in your employer plan, contact the Department of Labor at www.askebsa.dol.gov or call 1-866-444-EBSA (3272).

If you live in one of the following states, you may be eligible for assistance paying your employer health plan premiums. The following list of states is current as of January 31, 2024. Contact your State for more information on eligibility –

ALABAMA – Medicaid	ALASKA – Medicaid
Website: http://myalhipp.com Phone: 1-855-692-5447	The AK Health Insurance Premium Payment Program Website: http://myakhipp.com/ Phone: 1-866-251-4861 Email: CustomerService@MyAKHIPP.com Medicaid Eligibility: https://health.alaska.gov/dpa/Pages/default.aspx
ARKANSAS – Medicaid	CALIFORNIA – Medicaid
Website: http://myarhipp.com/ Phone: 1-855-MyARHIPP (855-692-7447)	Health Insurance Premium Payment (HIPP) Program Website: http://dhcs.ca.gov/hipp Phone: 916-445-8322 Fax: 916-440-5676 Email: hipp@dhcs.ca.gov
COLORADO – Health First Colorado (Colorado’s Medicaid Program) & Child Health Plan Plus (CHP+)	FLORIDA – Medicaid
Health First Colorado Website: https://www.healthfirstcolorado.com/ Health First Colorado Member Contact Center: 1-800-221-3943/State Relay 711 CHP+: https://hcpf.colorado.gov/child-health-plan-plus CHP+ Customer Service: 1-800-359-1991/State Relay 711 Health Insurance Buy-In Program (HIBI): https://www.mycohibi.com/ HIBI Customer Service: 1-855-692-6442	Website: https://www.flmedicaidtprecovery.com/flmedicaidtprecovery.com/hipp/index.html Phone: 1-877-357-3268

GEORGIA – Medicaid	INDIANA – Medicaid
<p>GA HIPP Website: https://medicaid.georgia.gov/health-insurance-premium-payment-program-hipp Phone: 678-564-1162, Press 1 GA CHIPRA Website: https://medicaid.georgia.gov/programs/third-party-liability/childrens-health-insurance-program-reauthorization-act-2009-chipra Phone: 678-564-1162, Press 2</p>	<p>Healthy Indiana Plan for low-income adults 19-64 Website: http://www.in.gov/fssa/hip/ Phone: 1-877-438-4479 All other Medicaid Website: https://www.in.gov/medicaid/ Phone: 1-800-457-4584</p>
IOWA – Medicaid and CHIP (Hawki)	KANSAS – Medicaid
<p>Medicaid Website: https://dhs.iowa.gov/ime/members Medicaid Phone: 1-800-338-8366 Hawki Website: http://dhs.iowa.gov/Hawki Hawki Phone: 1-800-257-8563 HIPP Website: https://dhs.iowa.gov/ime/members/medicaid-a-to-z/hipp HIPP Phone: 1-888-346-9562</p>	<p>Website: https://www.kancare.ks.gov/ Phone: 1-800-792-4884 HIPP Phone: 1-800-967-4660</p>
KENTUCKY – Medicaid	LOUISIANA – Medicaid
<p>Kentucky Integrated Health Insurance Premium Payment Program (KI-HIPP) Website: https://chfs.ky.gov/agencies/dms/member/Pages/kihipp.aspx Phone: 1-855-459-6328 Email: KIHIPPPROGRAM@ky.gov KCHIP Website: https://kynect.ky.gov Phone: 1-877-524-4718 Kentucky Medicaid Website: https://chfs.ky.gov/agencies/dms</p>	<p>Website: www.medicicaid.la.gov or www.ldh.la.gov/lahipp Phone: 1-888-342-6207 (Medicaid hotline) or 1-855-618-5488 (LaHIPP)</p>
MAINE – Medicaid	MASSACHUSETTS – Medicaid and CHIP
<p>Enrollment Website: https://www.mymaineconnection.gov/benefits/s/?language=en_US Phone: 1-800-442-6003 TTY: Maine relay 711 Private Health Insurance Premium Webpage: https://www.maine.gov/dhhs/ofi/applications-forms Phone: 1-800-977-6740 TTY: Maine relay 711</p>	<p>Website: https://www.mass.gov/masshealth/pa Phone: 1-800-862-4840 TTY: 711 Email: masspremassistance@accenture.com</p>
MINNESOTA – Medicaid	MISSOURI – Medicaid
<p>Website: https://mn.gov/dhs/people-we-serve/children-and-families/health-care/health-care-programs/programs-and-services/other-insurance.jsp Phone: 1-800-657-3739</p>	<p>Website: http://www.dss.mo.gov/mhd/participants/pages/hipp.htm Phone: 573-751-2005</p>
MONTANA – Medicaid	NEBRASKA – Medicaid
<p>Website: http://dphhs.mt.gov/MontanaHealthcarePrograms/HIPP Phone: 1-800-694-3084 Email: HSHIPPProgram@mt.gov</p>	<p>Website: http://www.ACCESSNebraska.ne.gov Phone: 1-855-632-7633 Lincoln: 402-473-7000 Omaha: 402-595-1178</p>

<p align="center">NEVADA – Medicaid</p> <p>Medicaid Website: http://dhcftp.nv.gov Medicaid Phone: 1-800-992-0900</p>	<p align="center">NEW HAMPSHIRE – Medicaid</p> <p>Website: https://www.dhhs.nh.gov/programs-services/medicaid/health-insurance-premium-program Phone: 603-271-5218 Toll free number for the HIPP program: 1-800-852-3345, ext. 5218</p>
<p align="center">NEW JERSEY – Medicaid and CHIP</p> <p>Medicaid Website: http://www.state.nj.us/humanservices/dmahs/clients/medicaid/ Medicaid Phone: 609-631-2392 CHIP Website: http://www.njfamilycare.org/index.html CHIP Phone: 1-800-701-0710</p>	<p align="center">NEW YORK – Medicaid</p> <p>Website: https://www.health.ny.gov/health_care/medicaid/ Phone: 1-800-541-2831</p>
<p align="center">NORTH CAROLINA – Medicaid</p> <p>Website: https://medicaid.ncdhhs.gov/ Phone: 919-855-4100</p>	<p align="center">NORTH DAKOTA – Medicaid</p> <p>Website: https://www.hhs.nd.gov/healthcare Phone: 1-844-854-4825</p>
<p align="center">OKLAHOMA – Medicaid and CHIP</p> <p>Website: http://www.insureoklahoma.org Phone: 1-888-365-3742</p>	<p align="center">OREGON – Medicaid and CHIP</p> <p>Website: http://healthcare.oregon.gov/Pages/index.aspx Phone: 1-800-699-9075</p>
<p align="center">PENNSYLVANIA – Medicaid and CHIP</p> <p>Website: https://www.dhs.pa.gov/Services/Assistance/Pages/HIPP-Program.aspx Phone: 1-800-692-7462 CHIP Website: Children's Health Insurance Program (CHIP) (pa.gov) CHIP Phone: 1-800-986-KIDS (5437)</p>	<p align="center">RHODE ISLAND – Medicaid and CHIP</p> <p>Website: http://www.eohhs.ri.gov/ Phone: 1-855-697-4347, or 401-462-0311 (Direct RItE Share Line)</p>
<p align="center">SOUTH CAROLINA – Medicaid</p> <p>Website: https://www.scdhhs.gov Phone: 1-888-549-0820</p>	<p align="center">SOUTH DAKOTA - Medicaid</p> <p>Website: http://dss.sd.gov Phone: 1-888-828-0059</p>
<p align="center">TEXAS – Medicaid</p> <p>Website: Health Insurance Premium Payment (HIPP) Program Texas Health and Human Services Phone: 1-800-440-0493</p>	<p align="center">UTAH – Medicaid and CHIP</p> <p>Medicaid Website: https://medicaid.utah.gov/ CHIP Website: http://health.utah.gov/chip Phone: 1-877-543-7669</p>
<p align="center">VERMONT– Medicaid</p> <p>Website: Health Insurance Premium Payment (HIPP) Program Department of Vermont Health Access Phone: 1-800-250-8427</p>	<p align="center">VIRGINIA – Medicaid and CHIP</p> <p>Website: https://coverva.dmas.virginia.gov/learn/premium-assistance/famis-select https://coverva.dmas.virginia.gov/learn/premium-assistance/health-insurance-premium-payment-hipp-programs Medicaid/CHIP Phone: 1-800-432-5924</p>
<p align="center">WASHINGTON – Medicaid</p> <p>Website: https://www.hca.wa.gov/ Phone: 1-800-562-3022</p>	<p align="center">WEST VIRGINIA – Medicaid and CHIP</p> <p>Website: https://dhhr.wv.gov/bms/ http://mywvhipp.com/ Medicaid Phone: 304-558-1700 CHIP Toll-free phone: 1-855-MyWVHIPP (1-855-699-8447)</p>

WISCONSIN – Medicaid and CHIP	WYOMING – Medicaid
Website: https://www.dhs.wisconsin.gov/badgercareplus/p-10095.htm Phone: 1-800-362-3002	Website: https://health.wyo.gov/healthcarefin/medicaid/programs-and-eligibility/ Phone: 1-800-251-1269

To see if any other states have added a premium assistance program since January 31, 2024, or for more information on special enrollment rights, contact either:

U.S. Department of Labor
 Employee Benefits Security Administration
www.dol.gov/agencies/ebsa
 1-866-444-EBSA (3272)

U.S. Department of Health and Human Services
 Centers for Medicare & Medicaid Services
www.cms.hhs.gov
 1-877-267-2323, Menu Option 4, Ext. 61565

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According to the Paperwork Reduction Act of 1995 (Pub. L. 104-13) (PRA), no persons are required to respond to a collection of information unless such collection displays a valid Office of Management and Budget (OMB) control number. The Department notes that a Federal agency cannot conduct or sponsor a collection of information unless it is approved by OMB under the PRA, and displays a currently valid OMB control number, and the public is not required to respond to a collection of information unless it displays a currently valid OMB control number. See 44 U.S.C. 3507. Also, notwithstanding any other provisions of law, no person shall be subject to penalty for failing to comply with a collection of information if the collection of information does not display a currently valid OMB control number. See 44 U.S.C. 3512.

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OMB Control Number 1210-0137 (expires 1/31/2026)

APPENDIX

CONTACT *Information*

Aetna Open Choice PPO

Aetna Open Access Aetna Select HMO-EPO

1-855-222-2774

www.aetna.com

Informed Health Line 24/7 1-800-556-1555

Caremark Prescription Plan

1-866-409-8521

www.caremark.com

CarePlus Pharmacy

2666 Riva Road Annapolis, MD

410-573-1635

CIGNA Dental PPO or DHMO

1-800-CIGNA-24 (800) 244-6224

www.cigna.com

EYEMED Vision Plan

1-866-804-0982

www.EyeMed.com

Ameriflex - Flexible Spending Accounts

1-888-868-3539

service@myameriflex.com

www.myameriflex.com

MetLife (Life Insurance)

1-800-638-6420

AACPL Human Resources

410-222-7107

FAX: (410) 222-7188

Email address: humanresources@aacpl.net

Mailing address: 5 Harry Truman Parkway, Annapolis MD 21401

